

EAST RENFREWSHIRE INTEGRATION JOINT BOARD

At a Virtual Meeting of the East Renfrewshire Integration Joint Board held at 10.00 a.m. on Wednesday 31 January 2024.

PRESENT

Anne-Marie Monaghan, NHS Greater Glasgow & Clyde Board (Chair)
Lynsey Allan, Independent Sector Representative
Mehvish Ashraf, NHS Great Glasgow & Clyde Board
Lesley Bairden, Chief Financial Officer (Integration Joint Board)
Councillor Caroline Bamforth, East Renfrewshire Council
Councillor Paul Edlin, East Renfrewshire Council
Dr Claire Fisher, Clinical Director
Jacqueline Forbes, NHS Greater Glasgow & Clyde Board
Dianne Foy, NHS Greater Glasgow & Clyde Board
Anne Marie Kennedy, Third Sector Representative
Geoff Mohamed, Carers Representative
Julie Murray, Chief Officer (Integration Joint Board)
Councillor Owen O'Donnell, East Renfrewshire Council
Councillor Katie Pragnell, East Renfrewshire Council (Vice-Chair)
Raymond Prior, Head of Children's Services and Justice (Chief Social Work Officer)
Lynne Rankin, Staff Representative (East Renfrewshire Council)
Lynne Siddiqui, Lead Allied Health Professional
Julie Tomlinson, Chief Nurse, East Renfrewshire HSCP

CHAIR

Anne-Marie Monaghan, NHS Greater Glasgow & Clyde Board.

IN ATTENDANCE

Lesleyann Burns, Assistant Democratic Services Officer, East Renfrewshire Council
Arlene Cassidy, Children's Services Strategy Manager, East Renfrewshire HSCP
Pamela Gomes, Governance and Compliance Officer, East Renfrewshire HSCP
Angie McGregor, Strategic Partnerships Project Officer, East Renfrewshire HSCP
Lee McLaughlin, Head of Adult Services: Wellbeing & Communities, East Renfrewshire HSCP
Craig Menzies, Barrhead Locality Manager, East Renfrewshire HSCP
Steven Quinn, Chief Executive, East Renfrewshire Council
Steven Reid, Policy, Planning and Performance Manager, East Renfrewshire HSCP
Barry Tudhope, Democratic Services Manager, East Renfrewshire Council

APOLOGIES FOR ABSENCE

Andrew McCready, Staff Representative (NHS)

BUSINESS

1. OPENING REMARKS AND VALEDICTORY

The Chair welcomed everyone to the meeting and introduced Barry Tudhope, Democratic Services Manager, and Lesleyann Burns, Assistant Democratic Services Officer from East Renfrewshire Council. The Chair highlighted that they would be responsible for clerking future meetings of the Integration Joint Board and Performance and Audit Committee.

The Chair also highlighted that Lynne Rankin, Staff Representative (East Renfrewshire Council) was leaving the HSCP. The Chair expressed her thanks to Lynne for her contribution to the Integration Joint Board and extended best wishes for the future.

The Integration Joint Board noted that a new Staff Representative (East Renfrewshire Council) would be identified to attend future meetings.

2. APOLOGIES FOR ABSENCE

Apologies for absence were noted.

3. DECLARATIONS OF INTEREST

There were no declarations of interest intimated.

4. MINUTES OF THE INTEGRATION JOINT BOARD HELD ON 22 NOVEMBER 2023

The Integration Joint Board considered and agreed the Minutes of the meeting of the Integration Joint Board held on 22 November 2023 as an accurate record.

5. MATTERS ARISING

The Integration Joint Board considered a report by the Chief Officer which provided updates on matters which arose at the meeting of the Integration Joint Board held on 22 November 2023.

a) Strategy for Mental Health Services in Greater Glasgow & Clyde 2023 – 2028

The Chief Officer confirmed that the production of an easy read version of the Strategy for Mental Health Services in Greater Glasgow & Clyde 2023 – 2028 would be taken forward by the Greater Glasgow and Clyde Mental Health Programme Board.

b) Covid Vaccinations

The Chief Officer reported that in terms of vaccinations delivered by the Health and Social Care Partnership for care home and housebound patients, there was a 98% uptake.

The Chief Officer also reported that as at November 2023, the staff vaccination rate was around 33% in health and 10% in social care.

Board Members expressed concern regarding the low staff vaccination rates and enquired about the reasons behind the low figures and what was being done to encourage staff to get vaccinated.

It was emphasised that the Health and Social Care Partnership cannot enforce staff to take the vaccine, but regular communications are being shared with staff to highlight the benefits of the vaccine. It was also highlighted that discussions on uptake of the vaccine are taking place at every level of public health.

Board Members enquired about the uptake of flu vaccinations and were advised that information would be circulated on this. Board Members also enquired about the uptake of childhood vaccinations.

The Integration Joint Board agreed a) to note the report; and b) that information on the uptake of childhood vaccinations in East Renfrewshire should be presented to a future meeting.

6. ROLLING ACTION LOG

The Integration Joint Board considered a report from the Chief Officer on all open actions and those that had been completed since the last meeting.

The Integration Joint Board agreed to note the report.

7. MINUTES OF PERFORMANCE AND AUDIT COMMITTEE HELD ON 22 NOVEMBER 2023

The Integration Joint Board considered and noted the Minutes of the Performance and Audit Committee meeting held on 27 September 2023.

8. FINANCIAL RECOVERY PLANNING AND BUDGET SETTING 2024/25

The Integration Joint Board considered a report by the Chief Financial Officer on financial recovery in the current year and an overview of the potential impact in 2024/25 resulting from the Scottish Government budget announced on 19 December 2023.

The Chief Financial Officer advised that following the meeting of the Integration Joint Board in November 2023, the Chief Officer wrote to both East Renfrewshire Council and NHS Greater Glasgow and Clyde Board to set out the Integration Joint Board's position and the additional actions the Board agreed to mitigate cost pressures in the current financial year.

The Integration Scheme sets out the approach that should be taken for financial recovery and paragraphs 12 to 14 of the report sets out the relevant extracts along with a summary of the actions already taken. Health and Social Care Partnership officers are now actively involved in discussions with both partners, recognising the Council's commitment to support the Health and Social Care Partnership on a non-recurring basis this year, including the increase in year Covid funding set out in the monitoring report.

The Chief Financial Officer further highlighted that paragraph 15 of the report sets out the approach to dispute resolution. However, based on discussions with partners and the continued drive to reduce costs, it is not considered that this will be required.

She further reported that paragraphs 16 to 25 of the report provide updates on the latest budget monitoring position with a modest £0.2 million reduction in costs since November 2023, which means that overspend moves from £5.8 million to £5.6 million. This is then reduced by the in-year £0.7 million additional funding from East Renfrewshire Council for Covid recovery and the £0.3 million of reserves which the Integration Joint Board is being asked to release as part of the Revenue Budget report at Agenda Item 9. This means that the Health and Social Care Partnership is sitting with a projected £4.6 million overspend for the year, before any support from partners is finalised.

She stressed that there remains a significant risk as there was an assumption of £1.2 million in this year from the changes to care criteria and this has not been delivered at the pace that had modelled. The Chief Officer and her management team continue to look at every option to reduce other costs to try and compensate in the current year but it is likely the overspend will increase.

An additional layer of scrutiny is has been put in place and this initial work suggests that the level of savings from the Supporting People Framework should be higher than the current level. She expects to have sufficient numbers from the scrutiny of reviews in the next 2 weeks to allow us to assess if the modelled savings total across 2023/24 and 2024/25 needs to change.

The Chief Financial Officer also reported that when you look to 2024/25, it is fair to say that it is expected to be another very difficult year and whilst the Health and Social Care Partnership are facing similar levels of pressures to colleagues across the country this does make the local decisions we will need to take any more palatable.

The Health and Social Care Partnership are aware that funding will be available for the pay uplift for our NHS staffing costs, that the uplift for free personal and nursing care will be funded as will the Government's policy decision on the £12 per hour living wage for care providers. Whilst this is clearly welcome there will be no flexibility as the funding will meet the associated cost increases.

Where we will gain for 2024/25 and 2025/26 is from the reduction in the contribution to the Strathclyde Pension Fund for our council employed staff, with a modest ongoing reduction thereafter.

The Chief Financial Officer highlighted that paragraph 30 of the report shows a modelled scenario for 2024/25 for social care costs and funding based on a flat cash plus policy funding and the potential gap could be £6.3 million with areas identified to make associated savings to close this gap.

She further highlighted that this position will change between now and March 2024, as the assumptions are refined and our share of funding is known. The legacy savings will also change depending on what we can deliver in the rest of this year and the modelled savings to come from the supporting people framework may need to be revised.

The table at paragraph 31 of the report shows the savings already in train from the current year, the full list of proposals will be agreed in March 2024, reflecting plans currently being worked on.

The table at paragraph 32 also shows a modelled position for NHS funded activity and includes the 3% saving target level as expected in the Government's budget settlement letter of 19 December. There is no funding for non-pay inflation and this is a different approach to that in prior years from the Government.

Prescribing is the main variable and the biggest level of risk as any pressure here needs to be funded from reductions in other services in order to balance our budget. Local actions are modelled to include a reduction in costs of c.£0.4 million and it is hoped that there will be gains from national work to reduce this cost pressure.

Again, between now and March 2024, work will continue to refine the assumptions and impacts as far as possible and work is ongoing to identify redesign and savings options. There is additional challenge in delivering staffing savings within our NHS workforce with the national terms and conditions of employment.

The Chief Financial Officer highlighted a numerical error in the table and that the final line of the savings target £0.510 million was not picked up in the remaining gap, so this is overstated. The £1.948 million should read £1.438 million.

This also means that at paragraph 35 of the report should read we are working on a further £1.7 million savings options, rather than the £2.2 million stated.

She further highlighted the risks associated with current and future financial position are summarised at paragraphs 36 and 37 of the report and Auditors have been provided with the latest information.

She outlined that a revised Medium Term Financial Plan will be brought to the March 2024 or June 2024 meeting of the Integration Joint Board depending on the number of issues that still need to be clarified.

Board Members thanked the Chief Financial Officer for the very detailed report and acknowledged the difficulties in financial modelling while demands for services continue to rise. Board Members thanked East Renfrewshire Council for the non-recurring funding and enquired if discussions were taking place with NHS Greater Glasgow & Clyde Board regarding similar support. The Chief Officer confirmed that discussion were ongoing and had been positive. NHS Greater Glasgow and Clyde Board are sympathetic and supportive and there will be further meetings prior to the March meeting of the Integration Joint Board.

The Integration Joint Board agreed to note the report.

9. REVENUE BUDGET MONITORING REPORT

The Integration Joint Board considered a report by the Chief Financial Officer on the Revenue Budget 2023/24 as at November 2023.

The Chief Financial Officer advised that this was the fourth Revenue Budget Monitoring Report for the current financial year. She highlighted that she had already updated the Board on the latest projection and risk around the supporting people framework savings as part of the discussion around Agenda Item 8.

The Chief Financial Officer reminded the Board of previous discussions regarding the potential to un-hypothecate any remaining reserves and that £0.327 million had previously been identified. She formally requested that the Board agree to release this funding.

She further highlighted that she had held back £50k within the repairs and renewals reserve to supplement any capital funding that may be received and to allow for local work, mainly in learning disability inpatient units.

She further highlighted that while East Renfrewshire Council have indicated their support in year, the level of overspend within the Health and Social Care Partnership is likely to increase. She stressed that the Chief Officer and Heads of Service are doing everything they can to mitigate delays and shortfall with the supporting people framework.

The Chief Financial Officer highlighted that the overspend position by each Service area along with movement since the last report was included in report. She further requested that the Board approve the budget virements set out in Appendix 7 to the report.

The Board were advised that discussions on funding were ongoing with both East Renfrewshire Council and NHS Greater Glasgow & Clyde Board and that a further update on these discussions would be provided at the IJB meeting in March 2024.

The Chair stressed that the current situation was not due to financial mismanagement but was the result of increasing demand for services combined with limited resources. She also thanked East Renfrewshire Council for their support in the current financial year. Various Board Members commended officers for their great work in very difficult circumstances.

The Integration Joint Board agreed to a) note the projected outturn for the 2023/24 Revenue Budget; b) note that the Chief Officer and her management team continue to work on actions to mitigate costs pressures in the current year; c) note that East Renfrewshire Council has indicated support to the IJB for social care cost pressures on a non-recurring basis this financial year; d) note that East Renfrewshire Council has allocated a further £0.758 million non-recurring Covid reserve funding to the IJB this financial year; e) approve the release of £0.327 million earmarked reserves identified to support financial recovery; and f) approve the budget virement requested within the report.

10. HEALTH AND SOCIAL CARE SAVINGS, RECOVERY AND RENEWAL PROGRAMME

The Integration Joint Board considered a report by the Chief Financial Officer on the Health and Social Care Partnership Savings, Recovery and Renewal Programme.

The Chief Financial Officer advised that the Programme has continued to progress since the last meeting of the Integration Joint Board in November 2023, and that Appendix 1 to the report provides a detailed update on individual projects.

She highlighted that following the tender evaluation process, there is now a preferred bidder for the replacement of the Case Recording System and detailed planning for the implementation of the system is now underway.

The Income Generation Short Life Working Group met in early December and considered a range of case studies, with further action identified. However, there has been a delay in this group meeting again due to capacity issues but a further meeting will be held as soon as possible in the coming weeks.

She further highlighted that the planned projects will consider telephony and a new project is being scoped to look at savings that can be gained from transport and use of fleet.

The Integration Joint Board agreed a) to note the report; and b) receive further updates at future meetings.

11. EAST RENFREWSHIRE ADULT CARERS STRATEGY 2024 – 2026

The Integration Joint Board considered a report by the Head of Adult Services: Communities and Wellbeing on the East Renfrewshire Adult Carers Strategy 2024-26.

Local authorities have a legal responsibility in terms of the Carers (Scotland) Act to publish a Carers Strategy every three years, demonstrating how they plan to work with partners to improve the lives of carers. The new strategy is the result of a review of the Carers Strategy 2021-2022 and it links to the East Renfrewshire Health and Social Care Partnership's Strategic Plan as well as the National Care Strategy published by the Scottish Government in December 2022.

The new strategy sets out a number of priority activities and actions designed to meet the needs of carers and improve their lives. It also highlights how the Health and Social Care Partnership will promote the use of self-directed support to meet carers' eligibility needs, particularly in relation to carers' short breaks.

It was highlighted that the East Renfrewshire Carers Centre will have a key role in leading many of the activities that will deliver the strategic priorities of the Carers Strategy. However, the strategy also recognises other third sector organisations that support carers and it promotes the use of the Talking Points Network.

Board Members welcomed the fact that the new strategy had been co-produced with carers. They also enquired about what could be done to support those where needs are considered to be low or moderate. Assurances were given that where needs are low or moderate that the HSCP would be as creative as possible in identifying support.

There was also discussion on the possibility of the Health and Social Care Partnership providing funding to the Carers Centre. Again, assurances were given that the Health and Social Care Partnership would continue to work closely with the Carers Centre to attract funding.

Board members also highlighted that there could be benefit in producing an easy read version of the Strategy

The Integration Joint Board agreed a) to approve the Adult Carers Strategy 2024-2026; b) that due to the co-production of the strategy, the foreword should be jointly written by the Chair, Chief Officer and the Carers Representative; and c) that an easy read version of the strategy should also be produced.

12. EAST RENFREWSHIRE #KEEPTHEPROMISE BOARD AND DELIVERING OUR CORPORATE PARENTING RESPONSIBILITIES

The Integration Joint Board considered a report by Head of Children's Services and Justice (Chief Social Work Officer) on the East Renfrewshire #KeepThePromise Board and Delivering Our Corporate Parenting Responsibilities.

On 5th February 2020 a promise was made to the infants, children, young people, adults and families who have experience of the care system in Scotland. The Promise and its commitments were clear that by 2030 the following would be delivered:

- Love will no longer be the casualty of the 'care system,' but the value around which it operates
- Wherever safe to do so, Scotland will make sure children stay with their families and families will be actively supported to stay together
- Children, young people, and their families will be listened to, respected, involved and heard in every decision that affects them.

In order to ensure that the obligations outlined in The Promise are met an East Renfrewshire #KeepThePromise Board will be established. The proposed model for the Board was attached to the report and will aid discussion among senior officers. The model is completely new way of working in partnership with children and families who have used East Renfrewshire Council and HSCP service. It will be reviewed during the first year to ensure its fit for purpose and is having the desired impact.

To accompany this a three tier Promise Workforce Learning Programme has been developed and is attached to the report. The programme will support the Promise Keepers, their workforce and all Corporate Parents understand purpose and intent.

Board Members welcomed the new model. They also asked if the model would be presented at an upcoming meeting of the East Renfrewshire Council, with an assurance that it would be presented to the Council meeting in April 2024. Additionally, the Board Members enquired about running costs and funding of events, it was confirmed that there was dedicated Promise funding available and costs would be met within current provisions.

Furthermore, they inquired about the continued involvement of young people who were on the Champions Board and Mini Champions Board. It was confirmed that the Mini Champions would transition to the Champions Board and collaborate closely with the Promise Board.

The Integration Joint Board agreed to a) approve the proposed East Renfrewshire *#KeepThePromise Board* model, which includes the recommendation to appoint Promise Keepers to the Board and use a co-production approach to support children, young people, families and carers, with lived experience of the care system, to be equal partners with decision-makers; and b) approve the new three tier *#KeepThePromise Workforce Learning Programme* and promote attendance and engagement across the partnership in East Renfrewshire.; and c) Note the response to the letter from Fiona Duncan Chair/Independent Strategic Adviser to The Promise dated 21st December 2023, requesting a progress update on implementation of The Promise in East Renfrewshire. This response is to inform the national development of the Promise Plan 2024-30

13. SPECIALIST LEARNING DISABILITY SERVICES – RESETTLEMENT OF PEOPLE FROM LONGER STAY FACILITY – NETHERTON

The Integration Joint Board considered a report by the Head of Adult Services: Learning Disability and Recovery on the resettlement of people from longer stay facility Netherton.

The plans to resettle people with learning disability who have been living in our NHS facilities have been well known and established for a number of years. Netherton has been earmarked for closure since 2012 when the redesign of Inpatient services was completed.

In 2015, East Renfrewshire became the host partnership for this service. At that time 13 patients lived in the longer stay units. Good progress was made in the following 18 months which led to the resettlement of six people in 2017 and the closure of Waterloo. Further work has continued to establish suitable community support for the remaining people, who all originate from Glasgow City HSCP.

Although it has taken longer than hoped the Service is aiming to discharging the remaining longer stay patients to a new supported living service by April 2024. This will mark the end of long term institutional NHS care for people with learning disabilities in NHS Greater Glasgow and Clyde.

Despite this positive progress, officers are concerned about the potential for delay and therefore contingency arrangements are in place, including Blythswood House. While the preference would be for people to have only one move from Netherton, teams are confident that an interim transfer to Blythswood would not negatively impact those involved.

Board Members highlighted that this was a positive step that was to be welcomed.

The Integration Joint Board agreed to note the progress of resettlement plans and the contingency plan to be implemented if required.

14. HEALTH AND SOCIAL CARE PARTICIPATION AND ENGAGEMENT STRATEGY 2023-2025

The Integration Joint Board considered a report by the Policy, Planning and Performance Manager on the Health and Social Care Partnership Participation and Engagement Strategy 2023-2025.

The Participation and Engagement Strategy builds on the previous strategy for 2020-23. The revised strategy for 2023-2025 has been developed by the Performance and Engagement Partnership (PEN) in conjunction with a range of partners, service users and community groups.

The purpose of the revised strategy is to ensure effective engagement with East Renfrewshire's diverse community, including residents, statutory services, third sector and community groups to support active participate on and engagement; and to commit to ongoing partnership working, evaluation and learning.

Board Members thanked all those who had been involved in producing the new strategy. It was highlighted that the addition of a telephone number for Voluntary Action would be beneficial for those reading the strategy.

The Integration Joint Board agreed that, subject to a telephone number for Voluntary Action being included, to approve the Health and Social Care Participation and Engagement Strategy 2023-25.

15. DELAYED DISCHARGE POSITION

The Integration Joint Board received a presentation from the Head of Adult Services: Wellbeing and Communities on delayed discharges.

It was highlighted that East Renfrewshire was ranked 2nd in Scotland for standard delays and ranked 13th in Scotland for code 9 delays.

The key issues affecting performance are consistently higher than average code 9 delays, housing delays, a continued increase in people requiring two carers and four visits daily as well as late referrals. The Health and Social Care Partnership continues to work with providers around market reshaping.

The Integration Joint Board agreed to note the presentation.

16. APPOINTMENT OF STANDARDS OFFICER

The Integration Joint Board considered a report by the Chief Officer regarding the appointment of a Standards Officer.

In terms of the Ethical Standards in Public Life (Scotland) Act 2000 (Register of Interests) Regulations 2003, the Integration Joint Board is required to have a Standards Officer. The previous Standards Officer was East Renfrewshire Council's Democratic Services Manager, who left the Council in November 2023. It was proposed that Barry Tudhope, the current Democratic Services Manager at East Renfrewshire Council, be appointed as Standards Officer.

The Integration Joint Board agreed to appoint Barry Tudhope as Standards Officer.

17. DATE OF NEXT MEETING

The next meeting of the East Renfrewshire Integration Joint Board will be held on Wednesday 27 March 2024 at 10.30 a.m.

The meeting ended at 12.17 p.m.

CHAIR