

Minute of Ordinary Meeting of the Council 4th October 2018

4th October 2018	Present Rosemarie McInally. Vice Chair Rena McGuire. BEM Secretary. D Macinnes. Harry Sinclair. Rita Connelly.
<u>Apologies</u>	Phil Traish, Rosaleen Reilly, Laura Hendry, Mary Lawson, Police Scotland.

Visitors &	John McNee Barrhead News.
ERC Clirs	
Visitors	

- 1. **WELCOME** Chair welcomed everyone to the meeting.
- 2. Apologies.
- 3. <u>DECLARATION OF INTEREST</u>
- 4. Cooption Community Council.

Scott Henderson failed to attend the meeting, remove item from agenda.

5. POLICE REPORT.

Police Report. The chair read out the monthly report, no comments were received.

6. Approval of Minutes from Previous meeting

Minutes approved by CCIIrs Connelly & Seconded by CCIIrs Sinclair

7. Matters arising

Discussion around a local Pharmacy discussed at Septembers meeting. Elizabeth Roddick from NHS Greater Glasgow & Clyde will attend the next meeting on 1st November 2018.

Environment will be contacted to attend in December.

Thanks to CCIIr Sinclair the Main st Notice Board has been removed.

8.Secretaries Report & Correspondence

- Scottish Twitter Community Councils
- Community Network was on 10th September 2018.
- Wagtail Information.
- Remembrance Sunday 11th November 2018.
 CCIIr MacInnes & CCIIr Sinclair, will attend.
- Community Council Registration, £40 this is paid by ERC.
- Have your say on Human Rights in Scotland.

9. Chairman's Report

N/A

10. Treasurers Report

Funds in Bank Account £992.59.

11. Report from Delegated to External Bodies & Misc Reports.

12. Committee Reports:

Health.

Once again further issues have been raised about Lloyds Pharmacy

Issue 1

Customer aged 71years old had handed in his prescription on Saturday 29th September 2018, returned the following week, to be told they did not have his prescription, they told him on several occasions that he must have handed it into another chemist, he insisted to the members of staff that he had put the prescription into Lloyds, he refused to leave until he got his prescription, however after 20minutes another members of staff told the customer that they did in fact have the prescription, albeit they

still made him wait another 30 minutes before the prescription was made up he, received no apology from the very abrupt member of staff.

Issue 2

A 82 year old very independent customer had been in hospital after suffering a stroke, she was released from hospital with a new prescription from the hospital for new medication, she decided to go along to the chemist to have the much needed prescription filled, when she handed the prescription over she was told to come back in 2 hours, She informed the assistant that she couldn't wait 2 hours as she had just been released from hospital and needed the new medication, the assistant was very abrupt with this elderly lady and told her it was still 2hrs, another member of the public noticed the lady was distressed by the attitude of the member of staff, she drove the lady home and went back for the prescription for her 2 hours later.

Planning & Licensing

Building Standards. Planning Application 2018/0302/TP Site of Spillers site for Commercial purposes, closing date for objections 13thJuly 2018.

The secretary was asked to contact ERC on this item to ask for a meeting with BCC before the end of October 2018, there seems to have been no discussion and no consultation on the development, to also request a list of Plans, & a copy of the delegated list of Planning.

Some were unaware of this application including the Barrhead News.

13. <u>AOCB</u>

It was again raised that the Community Council Heritage Trail was in need of new leaflets, to check with the Library Service, how this can be achieved, Secretary will check with Library Service.

DONM. 1st November 2018