

Business Operations and Partnerships Department

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Date: 3 February 2023

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TO: Councillors O O'Donnell (Chair); A Anderson (Vice Chair); C Bamforth; D Devlin; K Pragnell; and G Wallace.

CABINET (POLICE & FIRE)

A meeting of the Cabinet (Police and Fire) will be held in the Council Chamber, Council Headquarters, Eastwood Park, Giffnock on **Thursday, 9 February 2022 at 10.00am.**

The agenda of business is as shown below.

Louise Pringle

L PRINGLE

DIRECTOR OF BUSINESS OPERATIONS & PARTNERSHIPS

AGENDA

1. **Report apologies for absence.**
2. **Declarations of Interest.**
3. **Police Scotland - Performance Report for the Third Quarter of 2022/23 - Report by Divisional Commander (copy attached, pages 3 - 4).**
4. **East Renfrewshire Local Policing Plan – Consultation Draft – Report by Divisional Commander (copy attached, pages 5 - 36).**
5. **Scottish Fire and Rescue Service (SFRS) - Performance Report for the Third Quarter of 2022/23 – Report by Group Commander (copy attached, pages 37 - 48).**

This document can be explained to you in other languages and can be provided in alternative formats such as large print and Braille. For further information, please contact Customer First on 0141 577 3001 or email customerservices@eastrenfrewshire.gov.uk

A recording of the meeting will also be available following the meeting on the Council's YouTube Channel <https://www.youtube.com/user/eastrenfrewshire/videos>

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Keeping People Safe in East Renfrewshire

Introduction



As Local Police Commander for East Renfrewshire, I am pleased to provide this report relating to our performance and policing priorities for Q3 of the financial year 2022-23.

This quarter is renowned as a demanding period for both our police and our partners with Halloween, Bonfire night and the increase in footfall to our shopping and entertainment venues. Our teams have worked hard to ensure the public receive the best possible service delivery over this period.

During this quarter we delivered a successful festive campaign with our partners in East Renfrewshire Council. This saw us working together to target retail crime and road safety, keeping the people of east Renfrewshire safe.

Through additional Police Scotland funding, our Community Inspector Michelle Grant organised the East Renfrewshire Action on Alcohol Conference. This saw elected members, partners and importantly youth representatives engaging and taking part in workshops, presentations and discussion. This event is another example of our public health approach to policing as we tackle alcohol related harm and its related youth disorder within the authority.

Our continued emergence from the Covid 19 pandemic has seen some traditional crime types returning to pre-pandemic levels. Acquisitive crime including housebreaking and shoplifting are 2 such examples and I am determined to ensure a professional and robust approach to such crimes.

Acquisitive Crime

Acquisitive crime and in particular theft by housebreaking has a significant impact on our communities. In this reporting period the number of premises recorded as broken into (including attempts) was 31. Our year to date total of 92 is 26% lower than the 5 year average but up 21% on last year. This has been a priority with significant resources both locally and nationally dedicated to enhance prevention and bring offenders to justice. This has recently delivered significant success which will be reflected in the final report in Quarter 4. This is not just an East Renfrewshire issue and we are working with partners across the UK to share information, intelligence and best practise.



Local Policing Priority: Crime (Crimes of Dishonesty)

Fairer East Ren Plan: Reducing social isolation, loneliness & increasing safety

Overall crimes of dishonesty have slowed in growth, down from a 30% increase last quarter to a 21% increase for the year and remain in line with the 5 year average. Motor vehicle crime is down compared to last year and the 3 and 5 year averages. There have been 77 motor vehicle crimes recorded this year. Theft by shoplifting continued to climb with 26 more offences than last quarter. Our festive campaign contributed to slowing this increase over the Christmas period.

East Renfrewshire Local Police Plan (2020-2023)

Quarterly Report (2022-23 Q3: Oct—Dec 2022)

Public Protection

Local Policing Priority: Crime (Sexual Offences)

There have been 83 Sexual Crimes recorded for this reporting period. Whilst this is an increase of 18 offences compared to last year, it remains below the 3 and 5 year average. In this area 33% of offences have been successfully detected. We continue to see a trend in offences relating to online sexual extortion taking place. These offences can be orchestrated from anywhere in the world and have a significant impact on the victims. We highlight prevention and safety messaging on our social media platforms and through community engagement in schools.



Local Policing Priority: Crime (Violent Crime)

Fairer East Ren Plan: Reducing social isolation, loneliness & increasing safety

We have seen 409 Domestic incidents recorded this year, in 40% of these incidents a crime was established. Where a crime is established we exhaust all opportunities to gather evidence with a 50% detection rate for Domestic Abuse related crime. Part of our robust aftercare involves the policing of Domestic Bail conditions. We achieved a 93% compliance rate in safe and well visits that ensure victims are updated with bail conditions within 24 hrs of being set by the court. This is one of the highest rates across Greater Glasgow Policing Division. Our Community Policing Team will follow up these initial visits, where appropriate, with scheduled checks to ensure the victim is safe and supported by Police Scotland and other partners.

Drug Dealing & Use

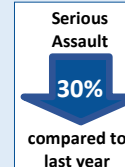
Local Policing Priority: Crime (Drug Supply & Manufacture)

Fairer East Ren Plan: Reducing social isolation, loneliness & increasing safety



During this reporting period we have recorded 103 drug crimes. Of these offences 96 resulted in a crime detection. Since our last report, through working with the community and through effective intelligence gathering we have also successfully increased our recording of offences in relation to the supply of drugs, including possession with intent to supply. These have increased significantly from 4 to 10.

Violent Crime



Serious assaults currently sit at 14 for this year, which is 30% lower than last year. There have been 55 Non Sexual Crimes of Violence recorded this year, this is up from 46 for the same period last year. Although this is a small increase of 9, we remain focused on this area and this focus has delivered a successful detection rate of 46%.

Local Policing Priority: Crime (Violent Crime)

Fairer East Ren Plan: Reducing social isolation, loneliness & increasing safety

Crimes of robbery or assault with intent to rob have stayed largely static since our last report with an increase of 1, this has resulted in a total of 8 for the year to date, with 7 being successfully detected. Crimes relating to threats and extortion have climbed to 16, this is up 33% on last year.

Antisocial Behaviour & Disorder



We continue to see a downwards trend in calls relating to Anti-Social behaviour. As well as seeing this trend across the 3 and 5 year average, we have also seen a decrease of 20% on this year compared to last year.



Local Policing Priority—Crime (Disorder & Antisocial behaviour)

Fairer East Ren Plan—Reducing social isolation, loneliness and increasing



There have been 25 Fire-raising this year which is currently below the 5 and 3 year average. In protracted incidents, the expertise of the Fire Service can be an invaluable asset.

Antisocial behaviour can have a lasting impact on individuals, communities and business. We work hard with our partners to understand the causes and how a multi-agency holistic approach can influence behaviour. One of these strands is proactive policing, our targeted stop searches have a 30% success rate. The total number of crimes involving an offensive or bladed weapon are down by 20% on the 3 year average and we have a successful detection rate of 50%. Policing alone will not deliver against antisocial behaviour, it is only through working with our partners we achieve this long-term success.

CRIME

Our Area of Focus: Violent Crime

In October 2022, officers attended a report on an ongoing housebreaking within the Newton Mearns area. On attendance, officers observed a male nearby who appeared to be acting suspiciously. On further investigation and using appropriate legislation, the male was searched and found to be in possession of a knife and firearm. The firearm was later identified as imitation however, the recovery was significant and the male was arrested and charged to appear at Paisley Sheriff Court.

Our Area of Focus: Drug Supply and Manufacture

During this quarter, we continue to target, detect and disrupt those individuals and groups who are involved in the supply of controlled drugs. In October 2022, our LPST officers acted on intelligence and executed a search warrant at a property within the Barrhead area. A significant quantity of controlled drugs were seized as well as other items involved in the supply of drugs. A 35 year old woman was arrested and charged with drug related offences. In November 2022, uniformed officers stopped two males who were acting suspiciously near to a parked vehicle. The males were detained under Misuse of Drugs legislation and were found to be in possession of over 16 kilograms of cannabis. The males were arrested and charged for numerous offences.

Our Area of Focus: Crimes of Dishonesty

We continue to detect, deter and disrupt those involved in fraudulent activity in order to protect victims and the most vulnerable within East Renfrewshire. In December 2022, officers from our Economic Crime & Financial Investigation Unit, Local Community Policing Team and our colleagues in Trading Standards, held a joint information evening presenting to elected members at a Councillor Briefing. This provided valuable insight into the remit and work of this specialist local department. During this reporting period, our LPST team continued to work in partnership with external agencies such as Retailers Against Crime, business owners and shopping centre management in order to address the rise shoplifting crimes. This included high value thefts where an intelligence led operation saw a number of individuals of an organised crime group being identified as the main ring leaders in this large scale operation. LPST officers executed search warrants at properties across the West of Scotland and a number of persons were arrested. This operation also led to the identification of a vulnerable 79 year old woman being used by the group to commit thefts. We were able to work with partner agencies to provide additional support to her in order to prevent further offending and mitigate the risk of harm.

PROTECTING VULNERABLE PEOPLE

Our Area of Focus: Vulnerable Road Users

This quarter saw Police Scotland's National Calendar of Road Safety Activity focussed on our National Speeding Campaign. Officers from East Renfrewshire actively took part in this campaign which ran from 10th to 30th of October 2022. During this campaign, a 67 year old male was charged with careless driving for speeding within the Eaglesham area. In Neilston, a 27 year old male failed to stop following a road accident and reports of careless driving. He was identified and charged with various road traffic offences and reported to the Procurator Fiscal.

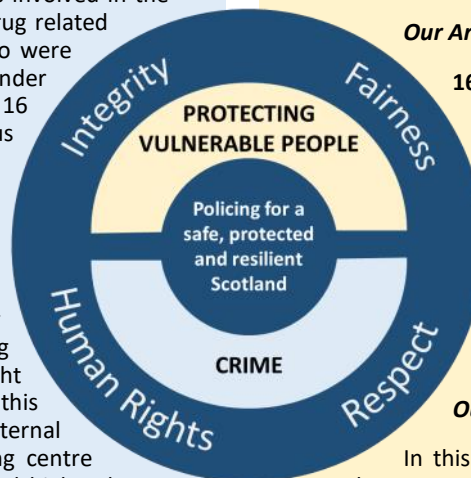
Road safety remains a key priority amongst residents within East Renfrewshire and our officers carried out high visibility speed checks at key locations. In Giffnock during November 2022, a 48 year old female was found to be driving whilst 4 times the legal limit of alcohol and separately, a 58 year old woman was found to be 6 times the legal limit of alcohol. Both were arrested and have been reported to the Procurator Fiscal.

Our Areas of Focus: Domestic Abuse— Adult Protection—Child Protection

16 Days of Activism Against Gender Based Violence. The annual campaign commenced during this reporting quarter. Officers in East Renfrewshire worked together with our specialist departments such as Domestic Abuse Investigation Unit and Domestic Abuse Safeguarding Unit in support of this campaign. We remain committed to tackling this crime, irrespective of the passage of time and identifying those offenders who cause harm in our society. In October, officers received a report from a 70 year old female who had endured years of significant abuse and coercive control which had went unreported. Through extensive support and investigation, officers arrested the perpetrator and secured additional bail conditions to mitigate further risk to the domestic abuse survivor.

Our Areas of Focus: Young People

In this quarter, we had several events within East Renfrewshire which attracted large crowds, such as GHA Fireworks event on 5th November. On the lead up to Guy Fawkes night our campus officers worked with colleagues in Scottish Fire & Rescue Service and delivered inputs to children in both primary and secondary schools across East Renfrewshire. This included safety inputs, on the dangers of fireworks as well as discussing the legislation regarding possession and other associated offences. This quarter saw 28 calls to police in relation to youths in possession of fireworks and associated anti-social behaviour. Work is being undertaken well in advance of this year's events to tackle these issues and work with partners to address community concerns.



CONCLUSION

As Local Policing Commander for East Renfrewshire, I am pleased to present the Cabinet Report for the 3rd Quarter of the year 2022/2023.

The cabinet Report outlines just some of the work being undertaken by our officers who continue to target offenders, support victims and assist the most vulnerable across East Renfrewshire. We continue to work with all our partners to improve the joint services we provide to our communities which supports our Public Health approach to policing. As we move forward I know that the cost of living crisis will impact how we all work. In recognition of this we will be focussing on poverty which is the third strand of our Public Health approach to policing.

We will continue to deliver the highest standard of policing possible in these challenging times and I thank you for your continued support.

Chief Superintendent Mark Sutherland
Divisional Commander

East Renfrewshire Local Policing Plan

Public Consultation Draft

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Foreword

As the Local Policing Commander for Greater Glasgow Division, I am delighted to introduce our East Renfrewshire Local Policing Plan for 2023-2026. This document details our Policing Priorities for the three year period ahead, highlighting the outcomes we aim to achieve over that period. The plan is based on our priorities, aligned with those of our partners, and the views of East Renfrewshire's communities on what matters to them.

Chief Constable Sir Iain Livingstone has overall responsibility for policing in Scotland in accordance with the Police and Fire Reform (Scotland) Act 2012. As well as being responsible for providing policing services to the people of Scotland, the Chief Constable must designate local policing commanders, and ensure that adequate arrangements are in place for the policing of each local authority area.

I am proud to be the Police Commander for Greater Glasgow Division, which is comprised of Glasgow City Local Authority, East Dunbartonshire and East Renfrewshire. Greater Glasgow is a rich and diverse place and somewhere I have been honoured to serve the public for the majority of my police career. The demands within Greater Glasgow for policing and other public services, exceeds that of anywhere else in Scotland, they can be complex, challenging and resource intensive. However our officers work tirelessly to deliver policing in collaboration with many partners across all sectors, and the public, to ensure Greater Glasgow is a safe and enjoyable place to live, visit and work.

One of our national priorities is to protect vulnerable people and our officers continue to respond to such situations and individuals with professionalism, empathy and compassion. The harm of drugs in our communities continues to cause concern, which is one of the reasons why Greater Glasgow Division is promoting, engaging and delivering a public health approach to policing, in collaboration with our partners to better protect the public. Many of our officers now carry Naloxone and are able to intervene in life threatening situations reducing the impact and harm of drugs for people and communities.

The COVID-19 pandemic had a huge impact on our own workforce and communities in recent years and we will remain agile working closely with partners and the public to keep people safe and protected, whilst continuing to deliver policing services in

response to community needs. Public confidence in policing rose during this period and I am determined to do all that we can to maintain and build on these levels of confidence in policing.

Our focus is on issues of greatest community concern, we are committed to being an accessible, visible and responsive police service. Our purpose is to improve the safety and wellbeing of people, places and communities in East Renfrewshire. We deliver this through working collaboratively with partners in order to provide the best possible services to the public. As members of the Local Community Planning Partnership, our priorities are linked closely to the Local Outcome Improvement Plan, with a key focus on the delivery of our shared outcomes.

This plan covers the years 2023-2026 however it will be reviewed and monitored periodically ensuring its relevance, allowing us to analyse and respond to emerging issues, identify and build on good practice. This will also ensure our policing activity compliments Local Community Planning.

I look forward to leading police services for the people of East Renfrewshire and working closely with all partner agencies and stakeholders to ensure that Police Scotland and Greater Glasgow Division continues to deliver a professional, high quality service, upon which individuals and communities can have confidence in.

Chief Superintendent Mark Sutherland, Local Police Commander, G Division.

Introduction

This police plan relates to the East Renfrewshire area which encompasses widely contrasting communities from densely populated area such as Thornliebank, Clarkston and Newton Mearns to the semi-rural villages of Eaglesham and Uplawmoor.

Local policing services are provided from Giffnock and Barrhead Police Offices with specialist support provided by a variety of units from across the country.

East Renfrewshire has a population of around 96,000 and this is expected to grow faster than the Scottish average in the coming years. The number of people living in East Renfrewshire is projected to increase by 7.6% by the year 2026, this is higher than previously projected. By 2031 there is expected to be over 2,000 new homes.

East Renfrewshire is an attractive area to reside due to high quality schooling in the area and the open spaces which are available. These include the popular Whitelee Wind Farm, Roukenglen Park and Cowan Park.

Recorded crime rates in East Renfrewshire are amongst the lowest in Scotland. There are, however pockets of deprivation and associated social challenges. This local policing plan aims to highlight these challenges and some of the steps we intend to deal with them.

This Local Policing Plan aims to contribute to reducing the harm and building stronger more resilient communities through a public health approach. As key partners in the East Renfrewshire Community Planning Partnership, we share the vision of making East Renfrewshire an area of thriving resilient communities, where everyone can flourish.

This Local Policing Plan sets out the local policing priorities for East Renfrewshire for 2023-2026. The plan is a statutory requirement under the Police and Fire Reform (Scotland) Act 2012 and forms part of a broader planning process which takes account of the Scottish Governments vision for public services, the Police Scotland Annual Police Plan and Policing for a safe, protected and resilient Scotland, Police Scotland and the Scottish Police Authority's Joint Strategy for Policing.

It details local and national priorities identified as being significant to the communities of East Renfrewshire, and the way in which Greater Glasgow Division will respond to reduce the associated threat, risk and harm. The views of the community were obtained through community engagement via 'Your Police' survey, which was promoted via our social media channels and through interaction with our local communities and partners.

The plan is designed to deliver positive outcomes for the people of East Renfrewshire. It is closely linked with the Fairer East Ren plan and the Locality Plans that detail more localised responses, in different parts of the city.

Public Consultation Draft

National strategic alignment

Our strategic outcomes provide a clear route from the Scottish Government's outcomes and priorities, including the Justice Strategy, through Police Scotland's strategies, plans and performance reporting, enabling us to demonstrate alignment and clearly articulate our ambitions and progress as demonstrated below. In addition to the Annual Police Plan, Police Scotland's thirteen local policing divisions produce Local Police Plans which reference distinct priorities, objectives, outcomes and performance measures. They link to wider community planning arrangements, with Local Outcome Improvement Plans taken into account in their development.

- Scottish Government National Outcomes/Strategic Priorities/Justice Vision
- SPA/Police Scotland Strategic Outcomes
- Long Term Policing Strategy: Policing for a Safe, Protected and Resilient Scotland
- Enabler strategies including People, Fleet, Estates, Public Contact and Engagement, Enabling Policing for the Future, Digital Data and ICT, Cyber, Environmental, Procurement, Violence against Women and Girls, Equality Diversity and Inclusion

These are underpinned by plans including the Strategic Workforce Plan, Annual Police Plan, Local Police Plans, Local Outcome Improvement Plans, and Financial Plans.

Police Scotland’s strategic objectives



Our Vision | Policing for a safe, protected and resilient Scotland
Our Purpose | The purpose of policing is to improve the safety and wellbeing of people, places and communities in Scotland
Our Values | Fairness | Integrity | Respect | Human Rights



Local policing delivery context

Police Scotland's purpose is to improve the safety and wellbeing of people and communities for a safe, protected and resilient Scotland. This is in line with our values of Fairness, Integrity and Respect and a commitment to upholding human rights.

This police plan relates to the East Renfrewshire Local Authority and together with East Dunbartonshire and Glasgow City, these areas are covered by Greater Glasgow Policing Division.

Greater Glasgow is led by a Local Policing Commander who holds the rank of Chief Superintendent. The Local Policing Command is supported by a command team of six Superintendents and two Detective Superintendents who each lead dedicated teams across various geographical or functional areas.

Uniformed policing is delivered in our communities through Local Area Commanders [LAC], and their respective teams, who are responsible for delivering the Local Policing Plans in their geographical areas and responding to community concerns.

In East Renfrewshire uniformed policing is delivered in the community by this Local Area Commander and dedicated community and response officers. In addition Greater Glasgow has a number of functional teams such as Divisional Violence Reduction Unit and Licencing.

The division has several functional and specialist departments including Divisional Violence Reduction Unit, Licencing, Criminal Investigation, Serious Organised Crime, Intelligence and Public Protection led by four Detective Chief Inspectors. The teams deployed in these specialist areas undertake investigations in relation to serious criminality, organised crime, sexual crime, domestic violence, exploitation and wider public protection concerns. Greater Glasgow is unique in having local resources dedicated to Human Trafficking and Economic crime.

Greater Glasgow Division is driving our innovative public health approach and we have appointed the first dedicated public health co-ordinator in local policing to ensure this work goes from strategy into making a difference in people's every-day lives. This partnership approach led by a Chief Inspector, working along-side multiple

partners, is key to improved outcomes and better services for the most vulnerable in our communities. A Local Authority Liaison Officer is co-located in the Council Headquarters and works with the Local Authority to deliver Community Planning Priorities.

Greater Glasgow Division has a number of school based officers who are engaging with and supporting our young people and education partners. This is an important role in delivering community reassurance, advice, and protecting young people from harm. Collectively these officers, staff and departments ensure a co-ordinated and professional approach to policing built on core values of integrity, fairness and respect.

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Local priorities

CRIME

Reducing crimes that cause greatest concern and detecting offenders

VIOLENT CRIME - We will ensure our officers are effectively briefed, supported and deployed as part a Multi-Agency Tasking and Coordinating approach. We will focus on prevention and developing all investigative opportunities to bring offenders to justice, making use of all appropriate legislation and policing tactics, to proactively manage known violent offenders, concentrating on the greatest community concerns and impact.

CRIMES OF DISHONESTY- We will identify crime patterns in relation to robbery, house breaking and other acquisitive crimes. We maintain and will deploy specialist officers to ensure a knowledge of offences and offenders is developed and every effort is made to prevent crime by target hardening, raising awareness and managing known offenders.

DISORDER AND ANTISOCIAL BEHAVIOUR – We will engage with partner agencies to ensure that licensed premises are operating in a responsible manner and, not selling alcohol to young people. We will maximise opportunities to reduce disorder and antisocial behaviour through our weekly Tasking and Coordinating Partnership meeting.

CYBERCRIME - We will continue to develop our skills in cyber enabled and dependent crime. Key areas of focus include online sexual, hate and financial crime.

HATE CRIME - We will work with partners to deliver a person centred approach to all reports of hate crime or hate incidents. We will identify vulnerable communities and individuals providing appropriate advice, guidance and specialist support. Reports made to us will be prioritised and thoroughly investigated to obtain justice, where appropriate. Our approach will be compassionate and engaging with persons affected, ensuring safety and support for victims.

ROAD SAFETY - We will utilise intelligence and analytical products to identify prominent crash locations and repeat offenders. We will communicate and engage with the public to improve driver behaviour, creating safer roads for our communities and using enforcement as a proportionate measure.

SEXUAL CRIMES - We will be supportive and compassionate to individuals who have been subject of a sexual offence, working with partners in a joint approach. We will deploy specially trained staff and conduct robust investigation. A dedicated unit will monitor offenders in the community. We will maximise the use of Sexual Harm Prevention Orders.

Delivering through our public health approach - We will endeavour to assess if vulnerability has been a contributory factor in offending behaviour. With a better understanding of the underlying reasons leading to involvement in criminality, we will seek support from our partners in an effort to reduce re-offending and promote rehabilitation

Public Consultation Draft

PROTECTING VULNERABLE PEOPLE - Working with vulnerable people and partners to reduce harm

VIOLENCE AGAINST WOMEN AND GIRLS – We will support and reassure the community to have the confidence to report to police. We will utilise intelligence and analytical products to identify and arrest offenders. We will robustly investigate all forms of violence and abuse of women and girls, including domestic and sexual crime, and work with partners to deliver safe spaces across East Renfrewshire. Our compassionate person-centred approach will support the national strategy, which will contribute towards a society where women and girls are safe from harassment, abuse and exploitation.

ADULT AND CHILD PROTECTION – We will continue a multi-agency approach to child and adult protection, to ensure vulnerable adults, young people and children are protected and safeguarded. We will utilise all legislation and investigative opportunities to identify and arrest those involved in the exploitation of others.

DRUGS HARM – We will develop our approach to increase awareness of drug harm through a public health approach to policing. We will further develop our outreach and diversion activities through our Positive Outcomes Project and offer additional protection to vulnerable people through our Naloxone capability. We will provide methodical Senior Investigating Officer led investigations where deaths have occurred and work with other agencies to support affected families.

YOUNG PEOPLE – Police Scotland Youth Volunteers will continue to provide positive opportunities for young people. School liaison officers will continue to maximise awareness raising opportunities of matters which may affect our young people. Prevention work continues with vulnerable people to divert them from crime and provide alternatives, working in partnership with statutory and third party agencies.

MISSING PEOPLE – We will assess each missing person report, to allocate appropriate levels of priority and resources. A key consideration will be an ongoing assessment of the risk posed by the missing person to themselves or to others.

VULNERABLE ROAD USERS – We will utilise media platforms to educate the public about road safety initiatives. We will undertake planned activity to reduce the

vulnerability of different road users. We will continue to work with partners to improve road safety around schools.

HUMAN TRAFFICKING – We will develop our approach to identifying those involved in human Trafficking and safeguarding victims. Our specialist officers will collaborate with partners at a local and national level to identify and protect the most vulnerable in our communities.

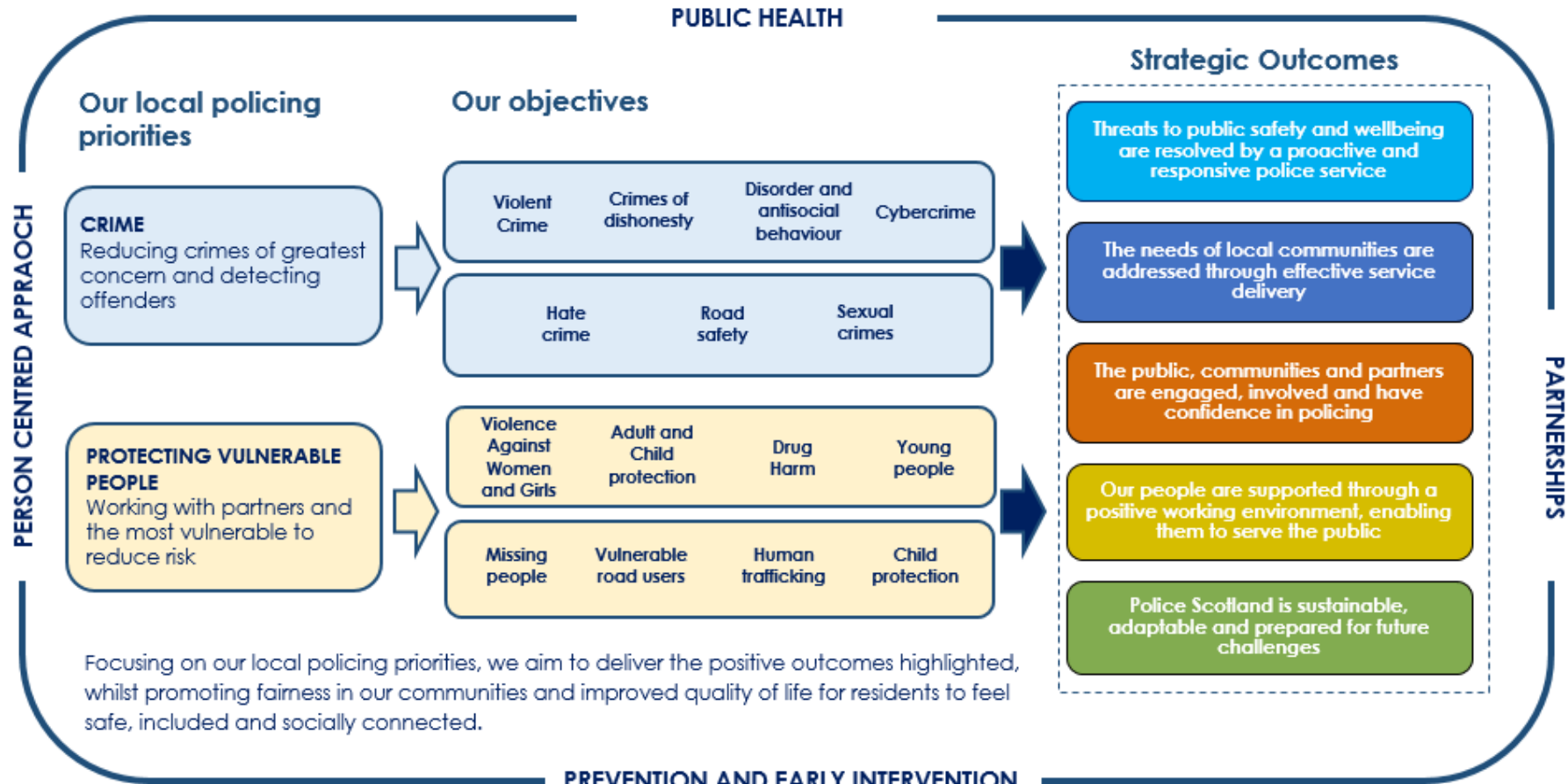
CHILD PROTECTION – We will work with public bodies and organisations as Corporate Parents to ensure vulnerable children are safeguarded and supported. All child protection concerns reported to Police Scotland will be thoroughly investigated. In addition we are committed to sharing information with other agencies to protect children.

Delivering through our public health approach- We will focus on three key priorities namely drugs and harm reduction; mental health including adult support and protection, children and young people; and contributing to reducing poverty. Each of these areas focus on significant public health issues which can have a devastating impact on the wellbeing of the communities we serve. As an emergency service, we understand our role in identifying vulnerability through our daily interactions with members of the public. We are uniquely placed to recognise vulnerability and will continue to refer individuals for support from the right agency at the right time and promote positive outcomes for the citizens of Greater Glasgow.



**Plan on a Page
East Renfrewshire**

Our vision | Policing for a safe, protected and resilient Scotland
Our purpose | Improve the safety and wellbeing of people, places and communities in Scotland
Our values | Fairness, Integrity, Respect, Human Rights



Local objectives and activity

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

We find ourselves moving at an ever-increasing pace from the physical to the digital world; a move that creates new and complex crime types. It also affects traditional crime, much of which now has a digital element.

To protect our communities effectively, we will continue to explore innovative technologies and partnerships.

We will continue to be a key contributor to local joint planning and delivery, helping drive a shift to prevention and early intervention across services.

Objective: Keep people safe in the physical and digital world

Activity 1: Working with partners to improve the safety of persons and places in the physical environment.

Key milestones:

- Multi-agency open space deployments in key identified areas that pose the greatest risk. These areas will include ASB hotspots, licensed premises and public spaces.
- Roll out of NHS Trauma training to support frontline officers when dealing with people and places in crisis.

Update expected: Y1, Y2 & Y3 Q4

Performance measures and insights:

- How effective are we at reducing crime in open spaces?
- How well do we support trauma affected people?

Objective: Design services jointly to tackle complex public safety and wellbeing challenges

Activity 2: Work with partners to deliver a person-centred approach to hate incidents and support diverse communities.

Key milestones:

- Training of local businesses in 'I Am Me'.
- Build on multi-agency information sharing and coordination.
- Strengthen our engagement with diverse community groups.
- Number of Keep Safe Premises.

Update expected: Y1, Y2 & Y3 Q2 and Q4

Performance measures and insights:

- How have we increased the safety of residents?
- Has there been an increase in reporting?
- How successful are we at detecting hate crimes?
- Have we increased the number of Keep Safe Premises?

Objective: Support policing through proactive prevention

Activity 3: Together with partners target acquisitive crime occurring in the community

Key milestones:

- Work with specialist divisional and national departments to support investigations and promote prevention.
- Work with Trading Standards, Community Safety Wardens, Youth Services and third sector organisations to develop intelligence and identify offenders who can be targeted to reduce the impact on our communities.
- Raising awareness and educating communities on acquisitive crime trends.
- Use Greater Glasgow Social media to educate people about acquisitive crime trends.

Update expected: Y1, Y2 & Y3 Q2 and Q4

Performance measures and insights:

- How successful are we at detecting offenders?
- Has there been a reduction in offences?
- Have acquisitive crime trends been identified, targeted and publicised?

The needs of local communities are addressed through effective service delivery

To create your Local Police Plan we have engaged and consulted with the public, stakeholders, community representatives and partners including other service providers to ensure we have a shared understanding of the local community and the role of policing within it.

We will continue to improve the services we provide as society evolves, embedding accessibility and inclusivity into all that we do.

We continue to be able to call upon additional operational support and specialist services to assist with incidents and investigations, large planned and unplanned events, and other situations where these resources are needed ensuring our focus remains on the needs of the local community.

Objective: Understand our communities and deliver the right mix of services to meet their needs

Activity 4: Through innovation and a public health approach we will continue to develop and improve practices to protect the most vulnerable people in our communities who are at threat, risk or harm of domestic abuse.

Key milestones:

- Delivery of Safe and Together Model for children and non-offending parents to ensure where possible children and parents are kept together.

- Partner with survivors of domestic abuse and stakeholders, such as the violence against women and girls group, to ensure their voices are heard as stakeholders in how we develop and improve practice.
- Coordinate a multi-agency approach which includes statutory and third sector partners to reduce domestic abuse through education, support and enforcement.

Update expected: Y1 – Y3 Q1 + Q3

Performance measures and insights:

- What is the feedback from survivors and partner agencies?
- How well are we supporting children and survivors of domestic abuse?

Objective: Support our communities through a blend of local and national expertise

Activity 5: Address offending, anti-social behaviour and risk taking behaviour.

Key milestones:

- Partnership approaches to address ASB and risk taking behaviour with Scottish Fire and Rescue Service, British Transport Police, Scottish Water and East Renfrewshire Council.
- Deliver and support the delivery of local inputs such as SMASHED and Anti Bullying Campaign at schools and other areas.
- Delivery of Safer Open Parks and Spaces for all to ensure a communities can use local spaces in a safe and responsible manner.
- Deliver effective working and support through the Greater results in Partnership Group. This group targets offenders and victims at risk of ASB and risk taking behaviour.

- Delivery of the East Renfrewshire Water Safety Partnership to build on the successful approach taken in previous years in promoting safe water activities.

Update expected: Y1 – Y3 Q1 + Q3

Performance measures and insights:

- Has public confidence and trust increased?
- Has the partnership approach resulted in the effective targeting of resources?
- How many inputs have been delivered to schools and the community?
- How effective has delivery of the Safer Open Parks and Spaces for All initiative been?
- How effective is East Renfrewshire Water Safety Partnership?

Public Consultation Draft

The public, communities and partners are engaged, involved and have confidence in policing

Our values are at the heart of everything we do. Our human rights based approach to policing along with ethical and privacy considerations are of the utmost importance to the service we provide. The communities we serve should feel confident that we will always police in a way that is fully underpinned by our values of fairness, integrity, respect and human rights.

The safety and wellbeing of the people we serve are enhanced by providing services that work efficiently. We will listen and seek to understand the changing needs of diverse communities, bringing both professionalism and empathy to our interactions making changes to our services when required. Engaging with people strengthens relevance, responsiveness and accountability and builds trust. We will improve and refocus our engagement activities where these are not reaching diverse communities and are not representative of the society we serve.

Objective: Protect the public and promote wellbeing across Scotland by providing services that are relevant, accessible and effective

Activity 6: Contribute to improving mental wellbeing of people in East Renfrewshire through a partnership approach.

Key milestones:

- Support delivery of Mental Health (SAMH) and Suicide Prevention (ASIST) training to officers.
- Promoting the public health approach to policing which recognises mental wellbeing is crucial to reducing offending.
- Delivery of East Renfrewshire Action on Alcohol workshops to impact positively on the health and wellbeing of those effected.

- Promoting the East Renfrewshire Alcohol and Drug Partnership to strategically and tactically address the wellbeing of those impacted by alcohol and drugs.

Update expected: Y1-3 Q2 and Q4

Performance measures and insights:

- Are we appropriately identifying and responding to those suffering from mental health issues?
- Have we increased the number of trained officers?
- Have we increased volume and quality of VPD referrals that recognise and address wellbeing issues within our communities?
- Have we increased the number of case conference meetings for those experiencing mental health crisis?

Public Consultation Draft

Our people are supported through a positive working environment, enabling them to service the public

The safety and wellbeing of our officers and staff are at the heart of Police Scotland's commitments. The challenges for policing are significant and the part policing plays in daily life will become ever more important as Society faces huge challenges. Policing is also coming under increasing scrutiny and pressure in relation to our actions.

We will create the environment for our staff to be able to work effectively and equip them to make decisions, ensuring they are trusted and empowered to do so.

Objective: Prioritise wellbeing and keep our people safe, well equipped and protected

Activity 7: Deliver the Greater Glasgow Your Voice Matters Implementation plans, developed in response to the survey results, to ensure that the desired outcomes and progress is achieved.

Key milestones:

- Implementation of sub groups to lead on key themes; resourcing, incivility, estates and equipment, well-being and fear of making mistakes.
- Regular review and governance.
- Implementation of YVM local intranet page to improve communication.

Update expected: Y1 - 3 Q2 + Q4

Performance measures and insights:

- How will YVM results inform Greater Glasgow division's wellbeing approach?
- How are results and response rates reflecting the effectiveness of the action plans?
- What are our Staff Associations, Unions and Diversity Network Chairs telling us?

Objective: Support our people to be confident leaders, innovative, active contributors and influencers

Activity 8: Support colleagues' performance and development through My Career, and associated promotion pathways.

Key milestones:

- Introduction of My Career Champions.
- Deliver Continuous Professional Development (CDP) events for officers involved in promotion processes.
- Monitor My Career training and completion rates.
- Overview of progress and benefits.

Update expected: Y1 - 3 Q2 + Q4

Performance measures and insights:

- How effective is Greater Glasgow Divisions workforce development?
- How many CPD events have been delivered?
- How many officers have completed My Career Training?

Objective: Support our people to identify with and demonstrate Police Scotland values and have a strong sense of belonging

Activity 9: Ensure effective collaboration and communication with our Statutory and Diversity Staff Associations.

Key milestones:

- Develop improved accessible approach.
- Monitor and evaluate progress.

Update expected: : Y1-3 Q2, Q4

Performance measures and insights:

- How does Police Scotland proactively promote and support equality, diversity and inclusion?
- What are our Staff Associations telling us?

Police Scotland is sustainable, adaptable and prepared for future challenges

Ongoing political, technological, economic and societal changes as well as unforeseeable emergencies on a local and global scale require the police service to adapt and respond to future challenges in order to maximise the benefits of future opportunities. This includes working to reduce the impact of our activity, estates and fleet on the environment. Police Scotland aims to make a significant contribution to the Scottish Government's 2040 carbon neutral target and 2045 zero greenhouse gas emissions target.

Everyone has a role to play in improving financial sustainability, making efficient use of resources and eliminating waste to deliver best value. Procurement of and demand for goods and services will remain under scrutiny, ensuring resources are used in the most efficient way possible to meet the greatest need.

Objective: Use innovative approaches to accelerate our capacity and capability for effective service delivery.

Activity 10: Improve and adapt our response and effectiveness in cyber dependent and cyber enabled crime.

Key milestones:

- Cyber Awareness Training for Workforce / Public / Business.
- Improved guidance via local channels.
- Work with partners to develop crime awareness training which will be embedded in our public health approach to policing.

Update expected: In format Y1 – Y3 Q1 + 3

Performance measures and insights:

- How effective is our Financial and Economic Crime Unit?
- How effective are we at dealing with cyber-enabled sexual related hate crime?
- What impact are we having to raise awareness to reduce harm surrounding cyber-enabled sexual & hate crime?

Objective: Support operational policing through the appropriate digital tools and delivery of best value.

Activity 11: Effectively deliver the implementation of new technology across Greater Glasgow Division and the impact of change on our workforce.

Key milestones:

- Delivery of Core Operational Solutions [COS].
- Training inputs for trainers on COS.
- Training sessions for our workforce on COS.
- Local COS Champions.

Update expected: Y1- Y3 Q4

Performance measures and insights:

- What percentage of our workforce have received training awareness sessions in COS?
- What has been the impact of COS in Divisional business?

Governance and performance

The Police and Fire Reform (Scotland) Act 2012 provides a framework for local scrutiny and engagement arrangements between Police, Fire and Rescue Service and the Local Authority.

The current format has been in place since April 2013 and will continue with annual meetings where the Local Policing Commander, supported by the Area Commander, presents a report to the Local Authority outlining police performance measured against the Local Policing Plan.

This provides opportunities for locally elected members to examine and hold police to account in relation to local policing services.

Equality, diversity and inclusion

Our work is underpinned by our commitment to equality, diversity and inclusion in our interactions with the communities we serve as well as our own staff.

Police Scotland is committed to developing and promoting best practice in advancement of our Equality Outcomes.

This plan will be subject to an Equalities and Human Rights Impact Assessment (EqHRIA) in compliance with the Scottish Public Sector Equality Duty in its final iteration in 2023. Separate EqHRIAs will be undertaken for the activities described in this plan as required.

In East Renfrewshire, we are committed to a policing style which meets the differing needs of the communities we serve and is dedicated to promoting equality within our own workforce.

We realise the every police officer, special constable and member of police staff is responsible for delivering a fair and professional service, promoting equality for all.

Engaging with us

Police Scotland	Police Scotland
Giffnock Police Station	Barrhead Police Station
4 Braidholm Road	Main Street
Giffnock	Barrhead
G46 6HA	G78 2RA

Dial 999 for an emergency that requires urgent Police attention.

For non-emergency contact, call 101, the single non-emergency number.

If you have information about crime in your area and wish to provide it anonymously, call CRIMESTOPPERS on 0800 555111.

Service users who are deaf or have a hearing impairment can contact Police Scotland via TEXTRELAY on 18001 101 for non-emergency, or 18000 in an emergency.

For more detailed information on how to contact your Local Policing Team please refer to the 'Your Community' section of our website at:

<http://www.scotland.police.uk/your-community/>

Meaningful and effective engagement involves genuine dialogue, respect, integrity, transparency and accountability. It provides an opportunity for people to shape our services and influence decisions made. Insight from effective engagement helps identify practical solutions and determine changes required to meet the needs of the communities we serve.

Police Scotland is committed to continuous improvement in all that we do. If you have something to tell us about our service, please contact us at:

<https://www.scotland.police.uk/contact-us/>

Further information about our wider engagement can be found in our consultation and engagement hub at: <https://consult.scotland.police.uk/>

Police Scotland has a number of active social media channels that provide a range of information and insight into policing, both nationally and in your local area. A full list of our social media accounts can be found on our website. Our local channels can be found at:

Twitter: [@http://www.twitter.com.EastRenPolice](http://www.twitter.com.EastRenPolice)

Facebook: [@Greater Glasgow Police Division](#)

Please note that our social media channels are not monitored 24/7 and should not be used for reporting crime. Please dial 999 in an emergency, and 101 in a non-emergency situation.

Inclusive and accessible engagement

We aim to embed accessibility and inclusivity into our services to make them work for everyone.

This Local Police Plan was subject to an Equality and Human Rights Impact Assessment (EqHRIA). A summary of the EqHRIA has been published alongside this document at

This Local Police Plan can be made available in various alternative formats. For more information, please contact us via our online form:

<https://www.scotland.police.uk/contact-us/>

Public Consultation Draft

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**East Renfrewshire Performance Report
1st October 2022 - 31st December 2022**



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

**Working together
for a safer Scotland**

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East Renfrewshire Performance Report

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






Local Fire and Rescue Service ⁴¹ Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within East Renfrewshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in East Renfrewshire to ensure we are all “**Working Together for a Safer Scotland**” through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across East Renfrewshire Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.




The Local Fire and Rescue Plan for East Renfrewshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police / Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Barrhead, Liboside & Uplawmoor	4	0	8	13	1	18
Clarkston, Netherlee & Williamwood	2	0	2	3	1	11
Giffnock & Thornliebank	6	0	0	2	3	13
Newton Mearns North & Neilston	3	0	1	4	1	20
Newton Mearns South & Eaglesham	1	0	1	5	1	18

Total Incidents	16	0	12	27	7	80
Year on Year Change	 45%	 -100%	 100%	 42%	 40%	 -12%
3 Year Average Change	 -8%	 -20%	 15%	 -18%	 -6%	 -4%

About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

-  Activity levels have reduced by more than 5%
-  Activity levels have reduced by up to 5%
-  Activity levels have increased overall

East Renfrewshire Activity Summary ⁴²



fires
primary &
secondary



special
services



false
alarms



303
total number of
incidents



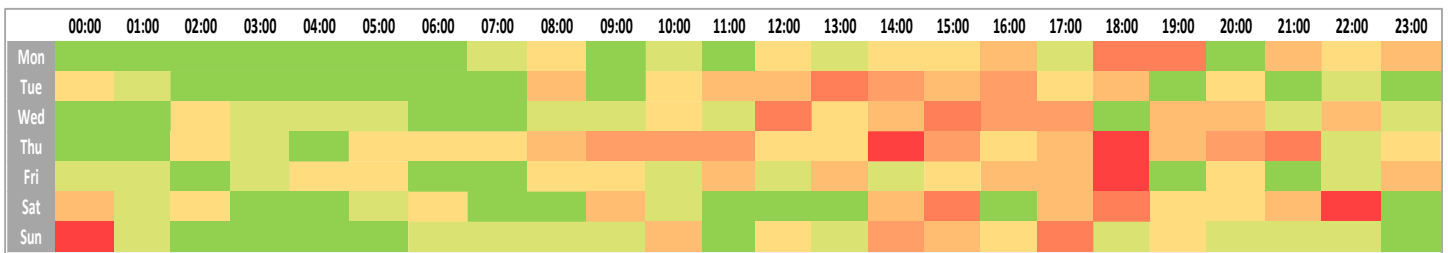
13
fire & non-fire
casualties



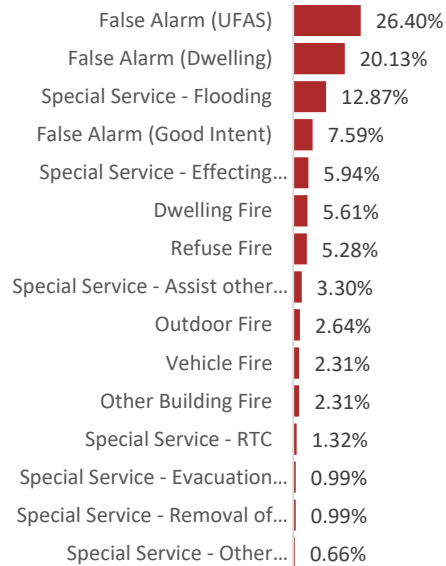
£157,600
economic cost of
ufas incidents

*data above is year on year change

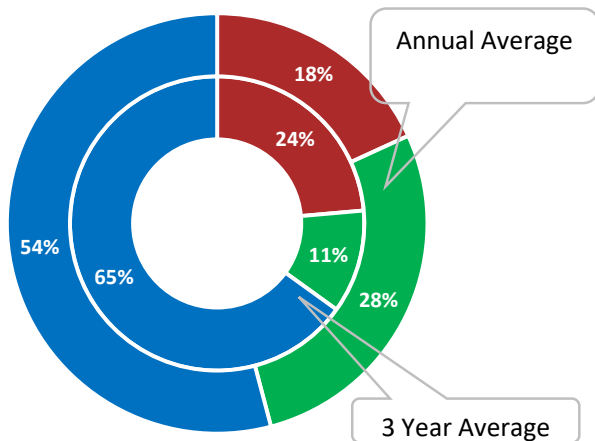
Activity by Time of Day



Top 15 Incidents Types by %

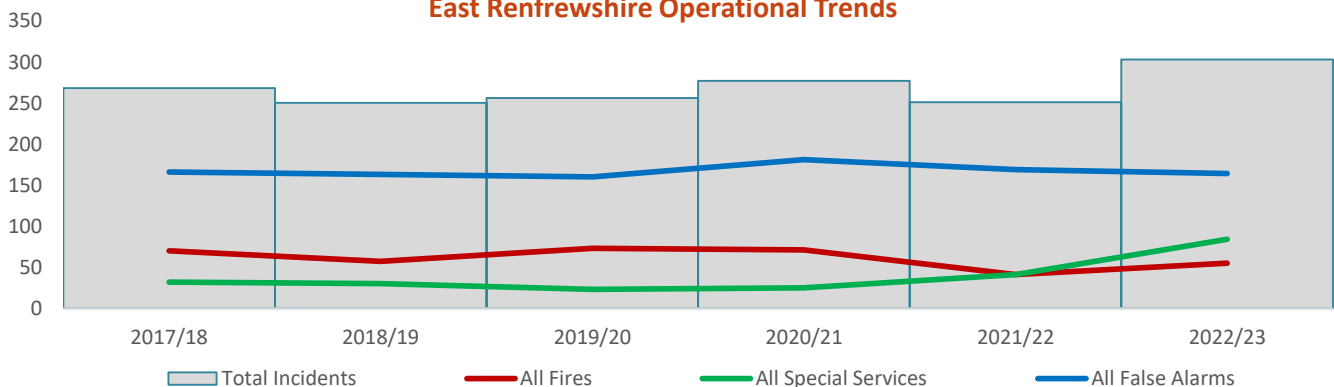


Incidents by Classification



■ All Fires ■ All Special Services ■ All False Alarms

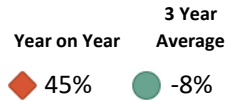
East Renfrewshire Operational Trends



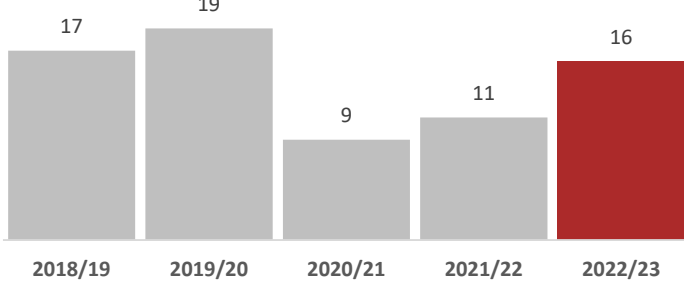
Domestic Safety - Accidental Dwelling Fires



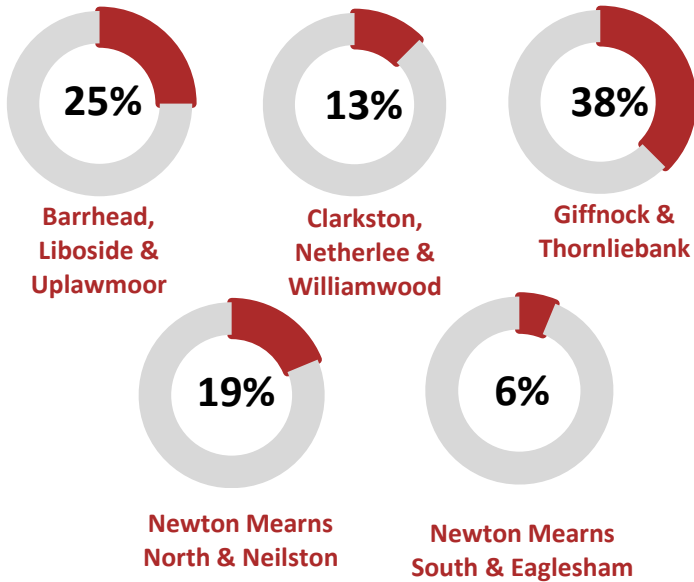
Performance Summary



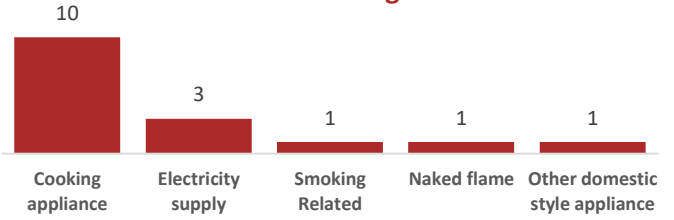
Accidental Dwelling Fires



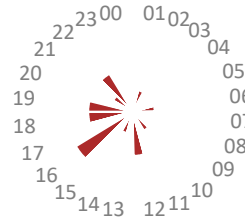
Accidental Dwelling Fires Activity by Ward (% share)



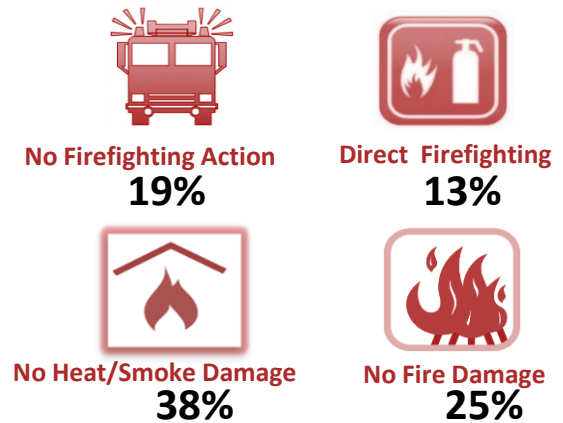
Main Source of Ignition



Accidental Dwelling Fires by Time of Day



Severity of Accidental Dwelling Fires



Human Factors



Automatic Detection & Actuation



You will note an increase to the year on year indicator of 45% however, this is against an extremely low figure of 11 incidents in the same reporting period last year with an increase of 5 incidents over the 13 week period. It is pleasing to note an overall reduction of 8% against the three-year indicator. Cooking is again the main contributor, accounting for over 70% of the activity however, it is positive to note that detection was present in 100% of the premises and the detection actuated in 91% of them, giving early warning. Once again this confirms public awareness in relation to the importance of the installation and maintenance of fire detection within the home.

Domestic Safety - Accidental Dwelling Fire Casualties

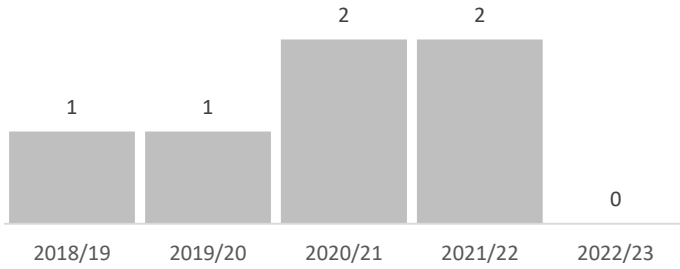
Performance Summary



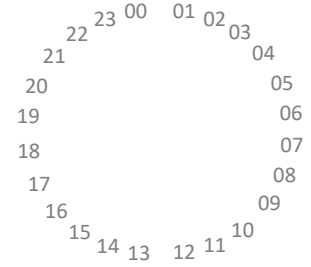
Year on Year ● -100% ● -20%

3 Year Average

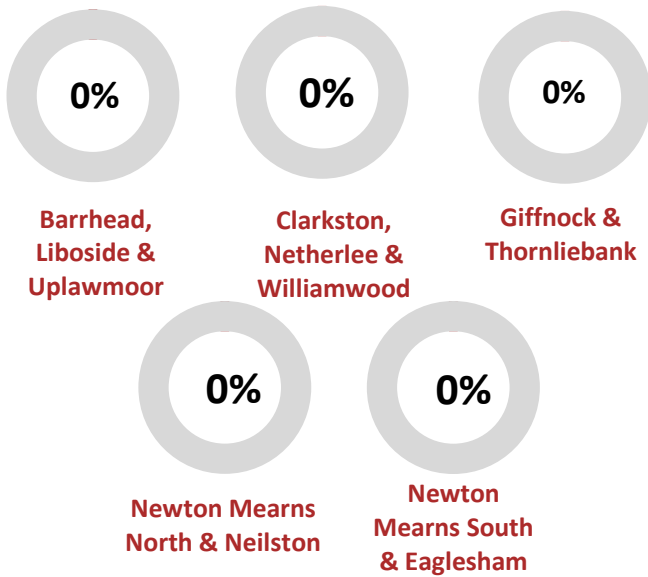
Accidental Dwelling Fires Casualties



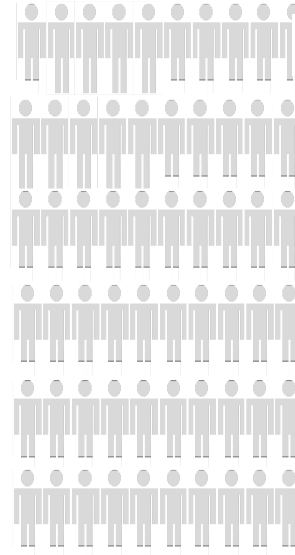
Fire Casualties by Time of Day



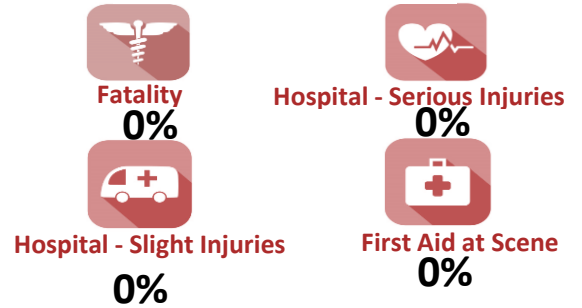
Accidental Dwelling Fire Casualties by Ward (% share)



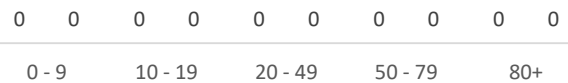
Nature of Injury



Extent of Harm



Age / Gender Profile



It is positive to report that there has been a significant reduction in both the year on year and three year indicators in regard to accidental dwelling fire casualties. This reduction again confirms that early detection is crucial in reducing injury sustained from dwelling fires.

Unintentional Injury and Harm ⁴⁵

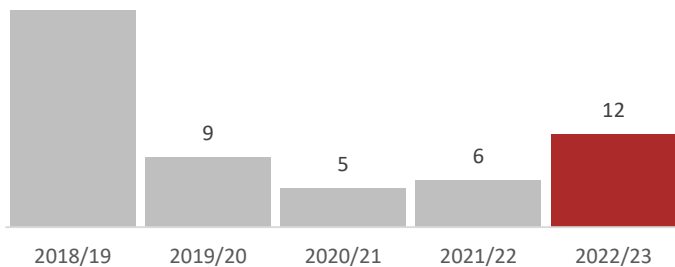


Performance Summary

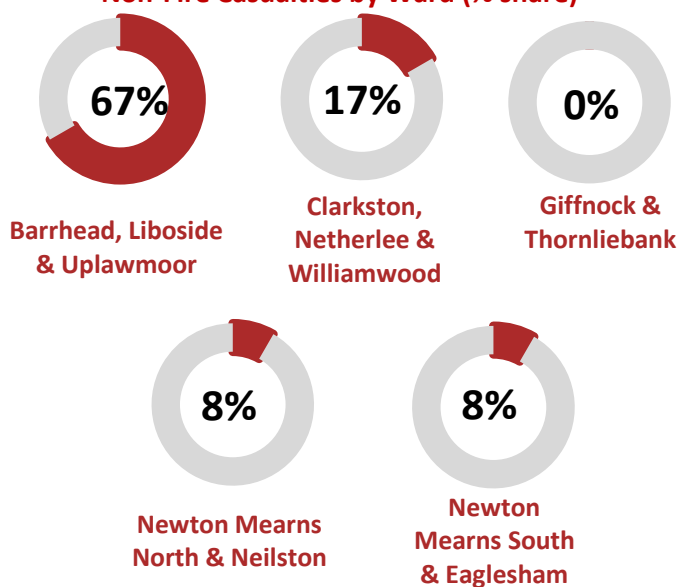
Year on Year ◆ 100% ◆ 15%

3 Year Average

Non-Fire Casualties

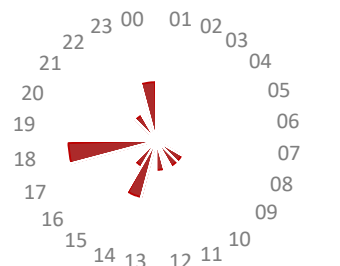


Non-Fire Casualties by Ward (% share)

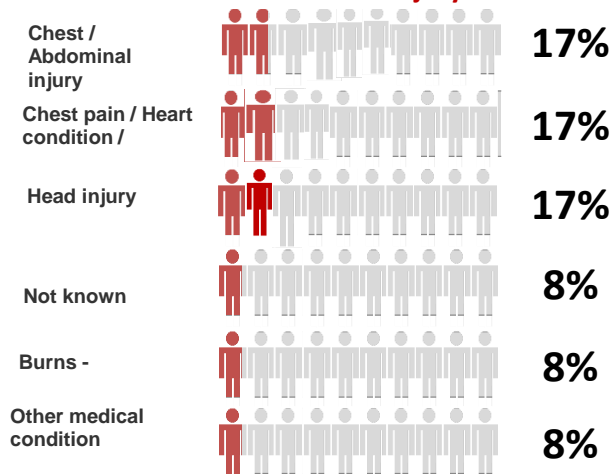


It is disappointing to note an increase in both the year on year and three year indicators however, it is also important to note that 50% of this activity is attached to supporting other agencies in gaining access to property.

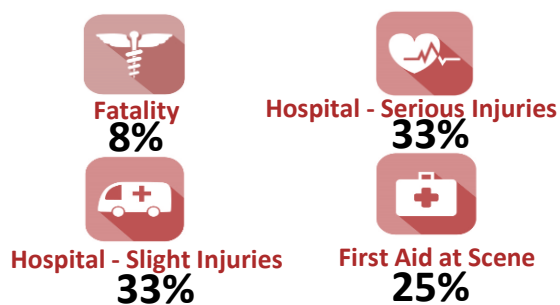
Non-Fire Casualties by Time of Day



Nature of Injury



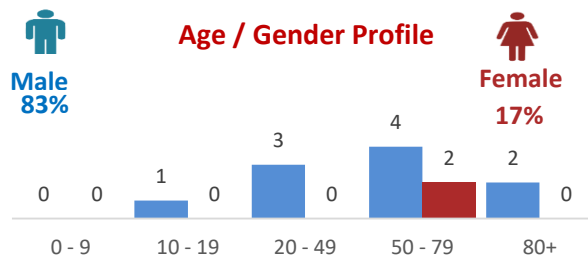
Extent of Harm



Non-Fire Emergency Activity



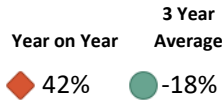
Age / Gender Profile



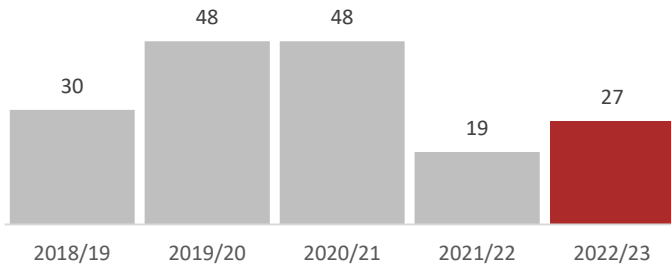
Deliberate Fire Setting



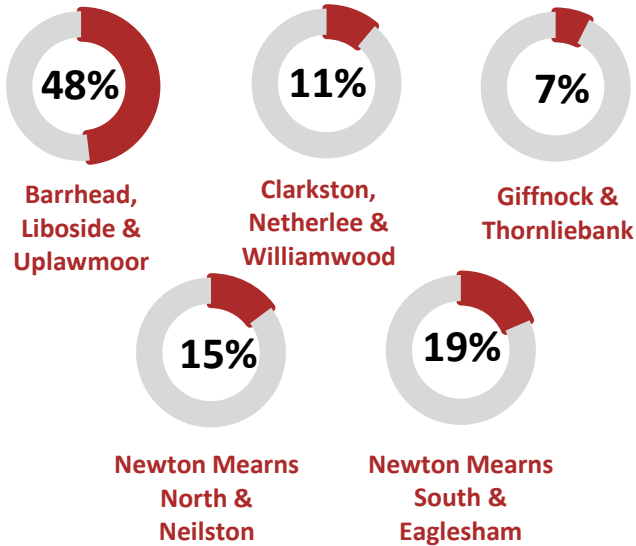
Performance Summary



Deliberate Fires



Deliberate Fires by Ward (% share)



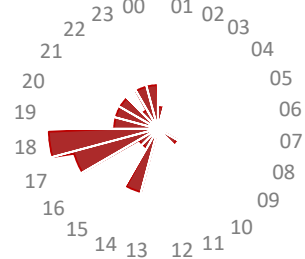
Definitions

Primary Fires - all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances

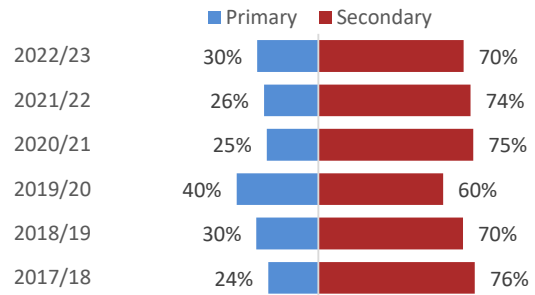
Secondary Fires - fire incidents that did not occur at a primary location, was not a chimney fire in an occupied building, did not involve casualties (otherwise categorised as a primary incident) and was attended by four or fewer appliances.

It is disappointing to report an increase of 42% in deliberate fire setting within the year on year indicator however, this is against low figures in the previous year and it is positive to note there is an 18% reduction in the three year average. The vast majority of these incidents were secondary fires involving refuse and primary fires involving private vehicles.

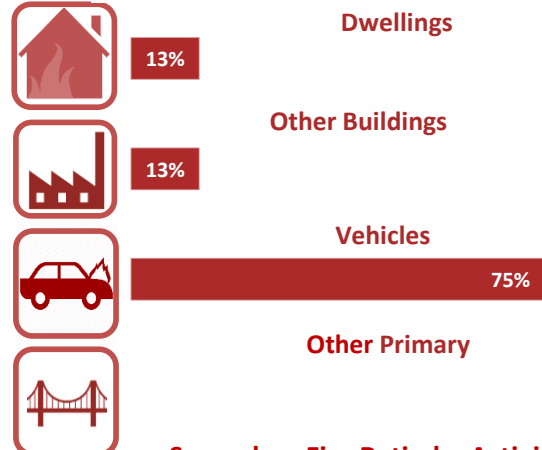
Deliberate Fires by Time of Day



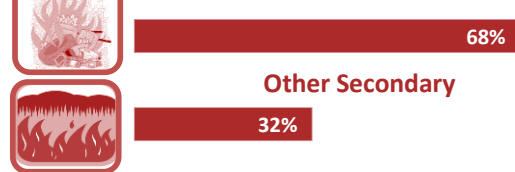
Deliberate Fires by Classification



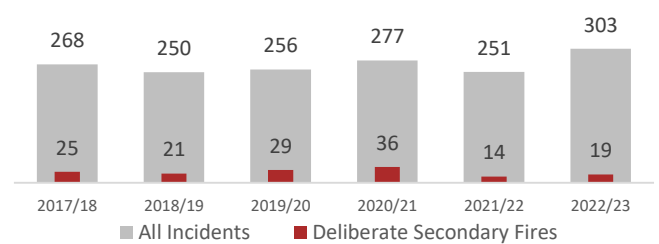
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



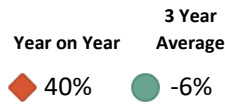
Deliberate Fires Compared to Operational Activity



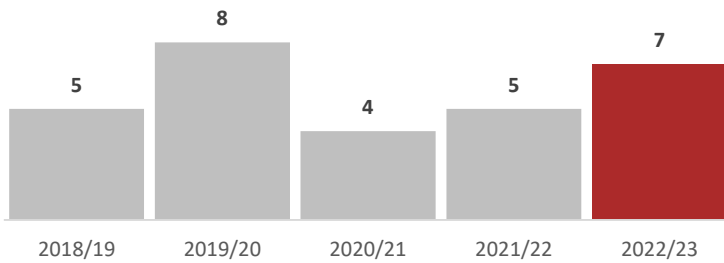
Non Domestic Fire Safety



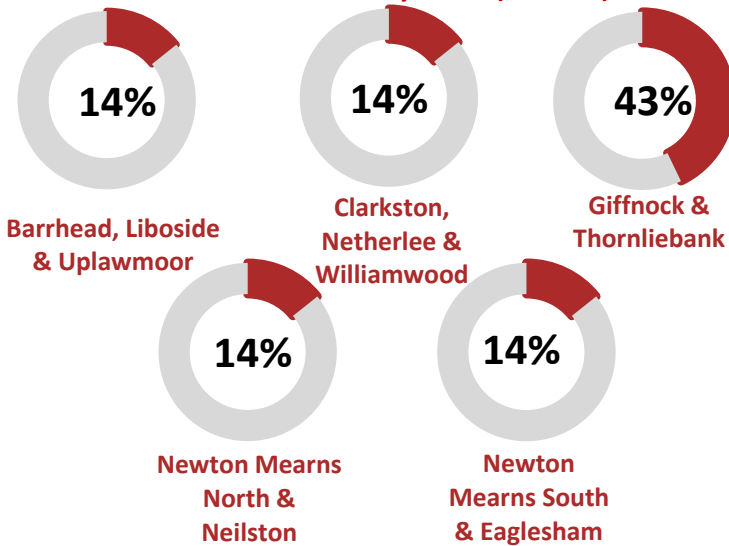
Performance Summary



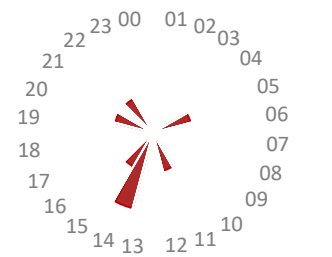
Non Domestic Fires



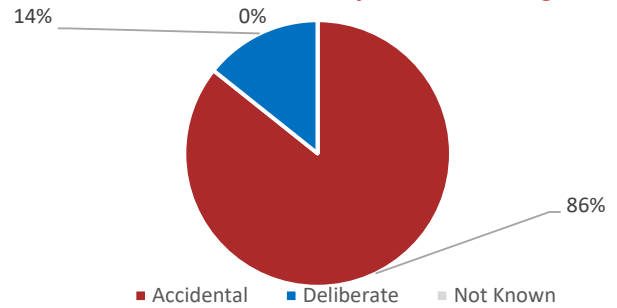
Non-Domestic Fires by Ward (% share)



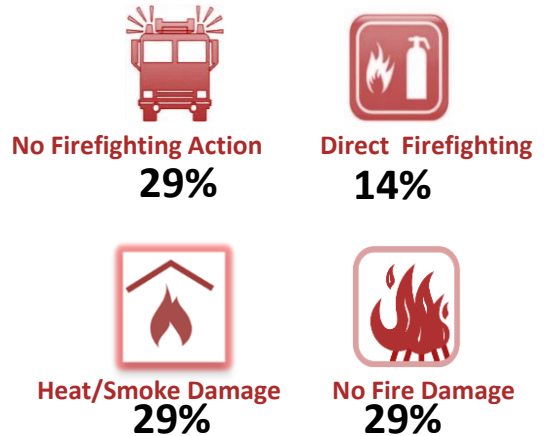
Non-Domestic Fires by Time of Day



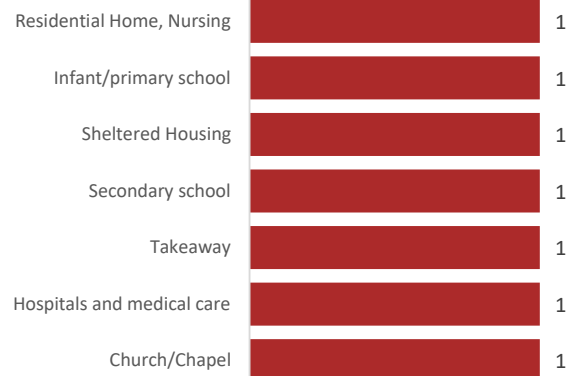
Non-Domestic Fires by Nature of Origin



Severity of Non-Domestic Fires



Non-Domestic Fires by Premises Type

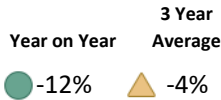


There has been an increase in non-domestic fires in the year on year indicator however, once again this is against historical low numbers. It is encouraging to note a reduction on the three year average and it is also pleasing to report that the majority were accidental and firefighting action was only required at one of the incidents with damage limited to the refuse store and canopy at the rear of the premises.

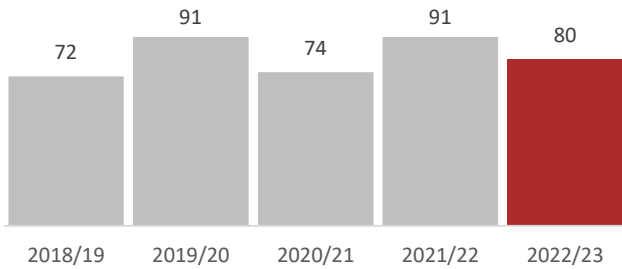
Unwanted Fire Alarm Signals



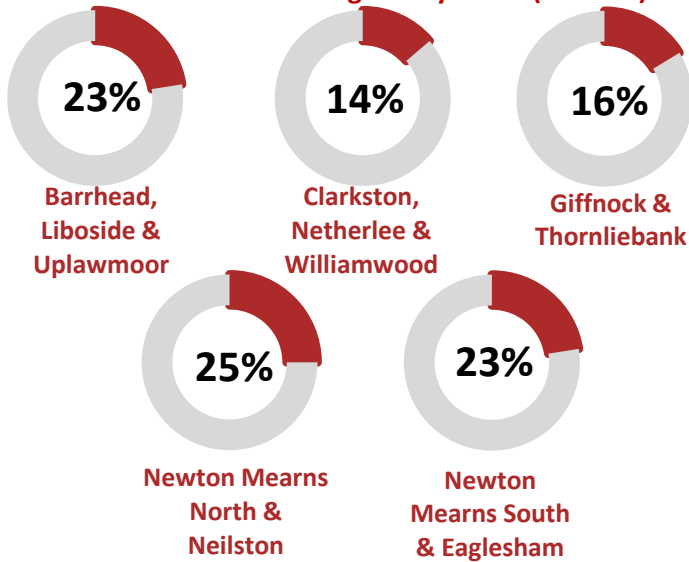
Performance Summary



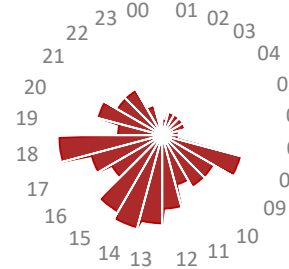
Unwanted Fire Alarm Signals



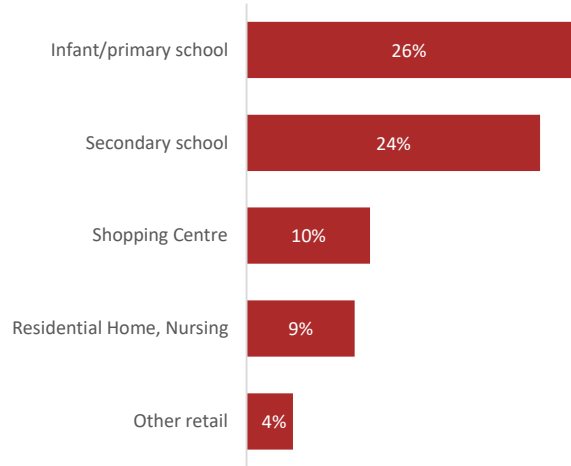
Unwanted Fire Alarm Signals by Ward (% share)



Unwanted Fire Alarm Signals by Time of Day



Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals Activity Ratios

UFAS Percentage Against all Incidents



26%

UFAS Percentage Against all False Alarms



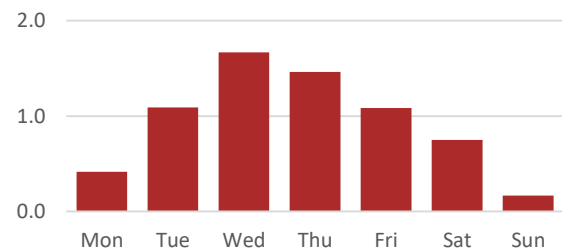
49%

Human Influence and Alarm Activations



46%

Average Unwanted Fire Alarm Signals per Day



It is encouraging to report a decrease in Unwanted Fire Alarm Signals within both indicators with the majority again being within educational facilities with the main cause being accidental, system faults and cooking. This once again highlights that the majority of UFAS incidents are avoidable.