



<b>Meeting of East Renfrewshire Health and Social Care Partnership</b>	Integration Joint Board
<b>Held on</b>	16 August 2023
<b>Agenda Item</b>	12
<b>Title</b>	Joint Inspection of Adult Support and Protection in East Renfrewshire
<p><b>Summary</b></p> <p>This report and supporting presentation provides the Integration Joint Board with a summary of the findings from the recent Joint Inspection of Adult Support and Protection in East Renfrewshire.</p>	
<b>Presented by</b>	Lee McLaughlin, Head of Adult Services: Communities and Wellbeing
<p><b>Action Required</b></p> <p>The Integration Joint Board is asked to note the very positive report and presentation by Lee McLaughlin.</p>	
<p><b>Directions</b></p> <p><input checked="" type="checkbox"/> No Directions Required</p> <p><input type="checkbox"/> Directions to East Renfrewshire Council (ERC)</p> <p><input type="checkbox"/> Directions to NHS Greater Glasgow and Clyde (NHSGGC)</p> <p><input type="checkbox"/> Directions to both ERC and NHSGGC</p>	<p><b>Implications</b></p> <p><input type="checkbox"/> Finance                      <input type="checkbox"/> Risk</p> <p><input type="checkbox"/> Policy                            <input type="checkbox"/> Legal</p> <p><input type="checkbox"/> Workforce                      <input type="checkbox"/> Infrastructure</p> <p><input type="checkbox"/> Equalities                      <input type="checkbox"/> Fairer Scotland Duty</p>

BLANK PAGE

**EAST RENFREWSHIRE INTEGRATION JOINT BOARD**

**16 August 2023**

**Report by Chief Officer**

**JOINT INSPECTION OF  
ADULT SUPPORT AND PROTECTION IN EAST RENFREWSHIRE**

**PURPOSE OF REPORT**

1. The purpose of this report is to present the findings from the recent Joint Inspection of Adult Support and Protection in East Renfrewshire.

**RECOMMENDATION**

2. The Integration Joint Board is asked to note the report and presentation by Lee McLaughlin.

**BACKGROUND**

3. The joint inspection of Adult Support and Protection in East Renfrewshire took place between January and June 2023, by the Care Inspectorate in collaboration with Healthcare Improvement Scotland and His Majesty's Inspectorate of Constabulary in Scotland.
4. The inspection methodology included the scrutiny of our performance using a range of key approaches:
  - position statement and supporting evidence submitted by the HSCP
  - HSCP and partner staff survey
  - 2 focus groups; one for frontline practitioners and one for strategic leaders
  - Scrutiny of records of adults at risk of harm over a two year period; January 2021 to January 2023.
5. The Care Inspectorate acknowledged the unprecedented and ongoing challenge of service recovery as a result of the Covid-19 pandemic throughout this time and noted their appreciation for the partnership's co-operation and onsite support during the joint inspection.
6. The final inspection report was published on 27 June 2023 and has been circulated to IJB members with a brief verbal update provided at the IJB on 28 June 2023. This report and presentation provides a more comprehensive update to IJB on key findings and areas for improvement.

**REPORT**

7. The inspection described services overall as strong and effective which have led to positive outcomes for people because of timely, person-centred, and efficient adult support and protection interventions.
8. Inspectors praised the overall quality and effectiveness of core adult support and protection processes and noting that key processes were very effective and demonstrated major strengths. The inspection also commended our strategic leadership noting strong, integrated and cohesive leadership which supported positive experiences and outcomes for adults at risk of harm. The inspection recommended that the strategic leadership of the Adult Protection Committee could be further strengthened by more involvement of people with lived experience of adult support and protection.
9. The inspection noted a summary of strengths as detailed below:
  - Adults at risk of harm experienced improvements in their circumstances because of timely, person-centred, and efficient adult support and protection interventions.
  - The overall quality and effectiveness of core adult support and protection processes was a key strength for the partnership.
  - Initial inquiries and investigations were highly effective and always determined the correct outcome for adults at risk of harm.
  - Oversight of key processes supported staff and ensured consistent robust decision making for adults at risk of harm.
  - Strategic leadership for adult support and protection was enthusiastic and focused. This supported targeted and meaningful improvements.
  - The adult protection committee offered strong leadership for adult support and protection and offered effective oversight for the delivery of key processes.
  - Strategic leaders promoted a culture of learning and continuous improvement which supported the development of adult support and protection services for adults at risk of harm.
  - Health was a strong adult support and protection partner. Health services delivered innovative, early and effective interventions for adults at risk of harm.
10. The inspection noted four key areas for improvement as detailed below:
  - The partnership should improve the quality of chronologies to ensure they are comprehensive, and inclusive of relevant life events and analysis.
  - The involvement of adults at risk of harm and their unpaid carers at a strategic level should be a priority for the partnership.
  - Strategic leaders should establish multi-agency quality assurance and self-evaluation of adult support and protection practice including a multi-agency approach to audit of records
  - Strategic leaders should build on the existing foundations to ensure the full involvement of all key partners in relevant aspects of adult support and protection practice going forward.

## **CONSULTATION AND PARTNERSHIP WORKING**

11. The inspection commended out continuous improvement approach and the strong integrated partnership approach locally noting health colleagues as a strong partner and an integral part of ASP locally. The inspection specifically noted our Care Home Liaison Nurses, our Pharmacy Team and our dedicated ASP business support team as models of good practice.

## **IMPLICATIONS OF THE PROPOSALS**

12. There are no implications as a result of this report.

## **DIRECTIONS**

13. There are no directions arising from this report.

## **CONCLUSIONS**

14. The findings give assurance to the IJB that a very high standard of service and care is being provided to people who most need our support and are most at risk of harm.
15. East Renfrewshire HSCP fully take on board the recommendations for improvements and we have produced an updated improvement plan to address the priority areas identified in the report.
16. The Care Inspectorate, through its link inspector, Healthcare Improvement Scotland and His Majesty's Inspection of Constabulary in Scotland will monitor progress implementing this plan.

## **REPORT AUTHOR AND PERSON TO CONTACT**

Lee McLaughlin, Head of Adult Services: Communities and Wellbeing  
[lee.mclaghlin@eastrenfrewshire.gov.uk](mailto:lee.mclaghlin@eastrenfrewshire.gov.uk)

Chief Officer, IJB: Julie Murray

## **BACKGROUND PAPERS**

Joint Inspection of Adult Support and Protection in East Renfrewshire – June 2023  
<https://www.careinspectorate.com/images/documents/7173/East%20Renfrewshire%20adult%20support%20and%20protection%20report.pdf>

BLANK PAGE